

CITY OF NEW ORLEANS ETHICS REVIEW BOARD

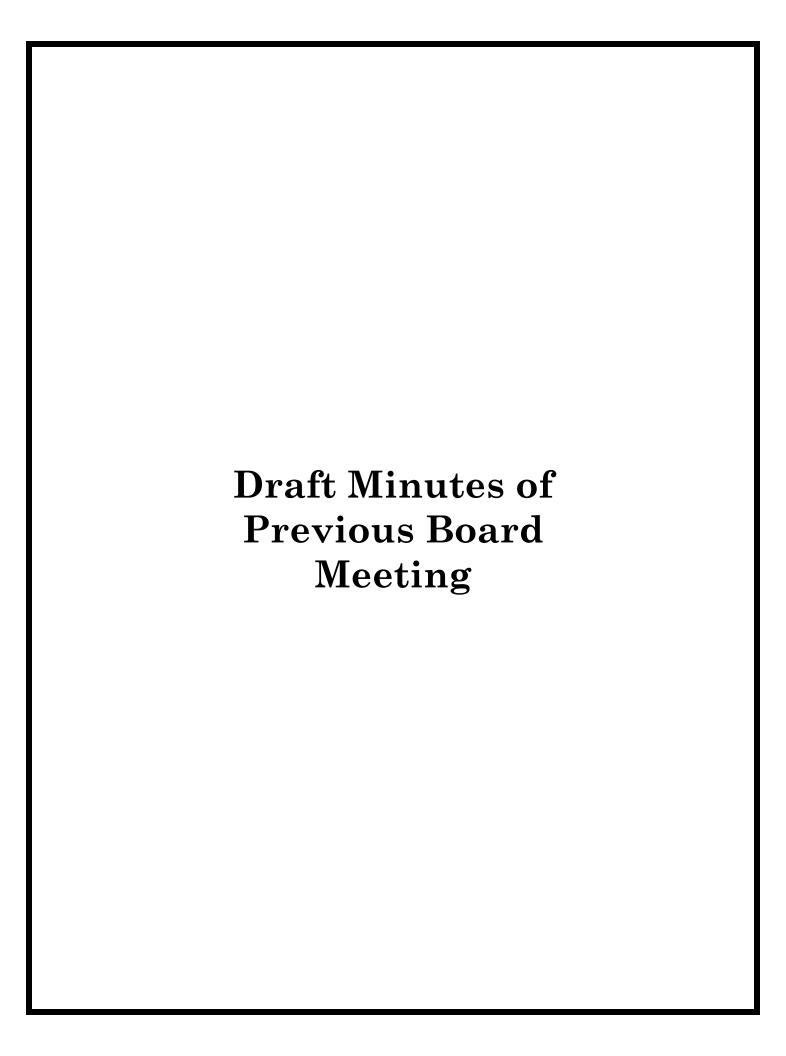
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BOARD MEETING

Loyola University New Orleans College of Law 526 Pine St., Room 405
New Orleans, Louisiana
Monday, September 9, 2024, at 3:30 P.M.

AGENDA

- 1. Call to order.
- 2. Approval of the minutes of August 2024 board meeting.
- 3. Monthly report of Office of Inspector General.
- 4. Monthly report of Office of the Independent Police Monitor.
- 5. Monthly report of Ethics Trainer.
- 6. Monthly report of General Counsel and Executive Administrator.
- 7. Executive session pursuant to Louisiana Revised Statutes section 42:17(A)(1) to discuss the character, professional competence, or physical or mental health of a person.
- 8. Discussion and vote on request to increase contract amount for Transcendent Law Group to exceed \$15,000.00, namely, a request from Transcendent Law Group for an additional payment in the amount of \$7,223.55.
- 9. Discussion of future meeting locations.
- 10. Call for agenda items for future board meetings.
- 11. Adjournment.





Ethics Review Board for the City of New Orleans

Board Meeting of August 19, 2024, at Loyola University New Orleans College of Law, 526 Pine Street, New Orleans, Louisiana

Minutes

- 1. *Call to Order.*
 - 1.1. The chair called the meeting to order at 3:32 p.m.
 - 1.2. Attendance
 - 1.2.1. ERB members present:
 - 1.2.1.1.Dawn Broussard, Chair
 - 1.2.1.2.Holly Callia
 - 1.2.1.3. Monique G. Doucette
 - 1.2.1.4. Tyrone G. Jefferson, Jr.
 - 1.2.1.5.Sally Richardson
 - 1.2.2. ERB members absent:
 - 1.2.2.1.Patrice Sentino
 - 1.2.3. Staff member present: Dane S. Ciolino, Executive Administrator & General Counsel
 - 1.2.4. Staff member present: Jordy Stiggs, Ethics Trainer.
 - 1.3. The agenda for the meeting is attached.
- 2. *Approval of Minutes*. Upon a duly made and seconded motion, the ERB unanimously approved the minutes of the regular ERB meeting held in July 2024.

- 3. *Monthly Report of the Office of the Inspector General.*
 - 3.1. Ed Michel appeared on behalf of the Office of the Inspector General. He appeared with Mike Laughlin, general counsel for OIG.
 - 3.2. The board accepted Mr. Michel's monthly report (attached).
 - 3.3. Mr. Michel discussed his office's work on New Orleans East Hospital. The audit was very favorable. There were some minor issues with credit card use as to which his office made recommendations that the hospital followed.
 - 3.4. Mr. Michel discussed his office's work relating to Communications Director Tyrell Morris who was in a car accident in a city vehicle that gave rise to related legal issues. His office presented its findings to the Orleans DA who indicted Mr. Morris.
 - 3.5. Mr. Michel discussed his office's work relating to the investigation and indictment of NOPD officer Jeffery Vappie.
 - 3.6. Mr. Michel noted that his office issued yet another report on S&WB overbilling. The office looked at a sampling of \$15,000,000 of S&WB bills. Customers were overbilled on a yearly basis in an amount totaling nearly a million dollars. Software issues were to blame for the overbilling. The S&WB has begun to address the issue.
 - 3.7. Mr. Michel concluded that his office is the most productive it has ever been.
 - 3.8. Mr. Doucette followed up with Mr. Michel on the extent of his office's inquiries into S&WB billing irregularities. Mr. Michel responded that his office's work was limited to the sampling of bills discussed above.
 - 3.9. Ms. Callia and Ms. Broussard followed up on the recent legislative developments involving S&WB billing issues.
- 4. *Monthly Report of the Office of Independent Police Monitor.*
 - 4.1. Ms. Sziment appeared on behalf of the Office of the Independent Police Monitor.
 - 4.2. The board accepted Ms. Cziment's monthly report (attached).
 - 4.3. Ms. Sziment apologized for missing the last meeting because of COVID.
 - 4.4. Ms. Sziment discussed her office's proposal regarding the Police Community Advisory Board. The proposal is attached. The mayor recently rejected the proposal. The proposal had been supported by NOPD and many other interested parties.

- 4.4.1.1.Mr. Jefferson asked about the relationship between an Oliver Thomas proposal and the OIPM proposal. Mr. Cziment responded that she worked with Mr. Thomas about the proposal and expressed concern about creating a board that would conduct investigations and impose discipline. This would cause overlapping investigations and confusion.
- 4.4.1.2.Ms. Callia asked whether Mr. Thomas has reviewed the OIPM proposal. Ms. Sziment responded that he has not yet done so.
- 4.4.1.3.Ms. Doucette asked whether there would be any appeal or reconsideration of the mayor's rejection. Ms. Sziment responded that there would not be any such appeal or reconsideration.
- 4.4.2. Ms. Cziment reported that her office has hired two new staff members.
- 4.4.3. Ms. Cziment reported that her office's records will soon be in a searchable database on the Internet.
- 4.4.4. Ms. Cziment noted that she is trying to get NOPD to inform PIB complainants as their complaints go through the system.
- 4.4.5. Ms. Cziment reported that the superintendent was involved in a car accident that her office was not involved in monitoring.
- 4.4.6. Ms. Cziment noted that she is doing a radio show about police monitoring and the NOPD. This is an effort to humanize the participants of the policing process.

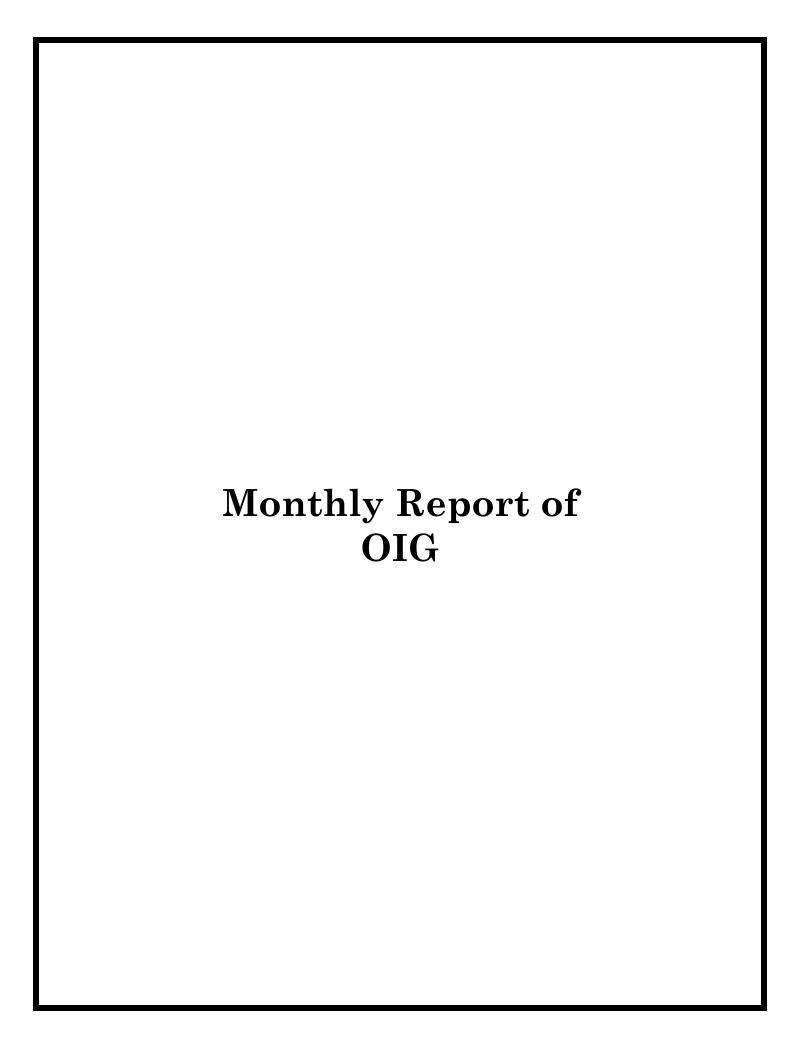
- 5. *Monthly Report of the Ethics Trainer*
 - 5.1. Jordy Stiggs appeared.
 - 5.2. The board accepted Mr. Stiggs's monthly report (attached).
 - 5.3. Mr. Stiggs reminded the board about training videos that the board members need to watch before year end.
 - 5.4. Mr. Stiggs reported that the City's IT department is assisting with the ERB's website redesign.
 - 5.4.1. The IT department is working with the ERB to redesign the site.
 - 5.4.2. The IT department is making navigation to the ERB website easier.
 - 5.4.3. The website will migrate over to nola.gov from GoDaddy.
 - 5.5. Mr. Stiggs reported that YouTube will host the ERB's training videos. He hopes to have approximately 15 videos by year end. As of today, there have been 2 views of the video.
 - 5.6. Mr. Stiggs reported on his attendance at a CORE training conference in Phoenix in September.
- 6. Report of the Executive Administrator and General Counsel.
 - 6.1. Mr. Ciolino presented his monthly report (attached).
 - 6.2. Mr. Ciolino reported that there have been no complaints received since the last board meeting.
 - 6.3. Mr. Ciolino reported that one ERB position must be filled. The mayor's office is working on this.
 - 6.4. Mr. Ciolino reported that four (4) Council and Mayoral appointments remain unfilled on QARACs for the IG and the IPM.

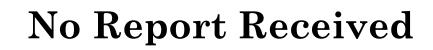
7. Executive Session

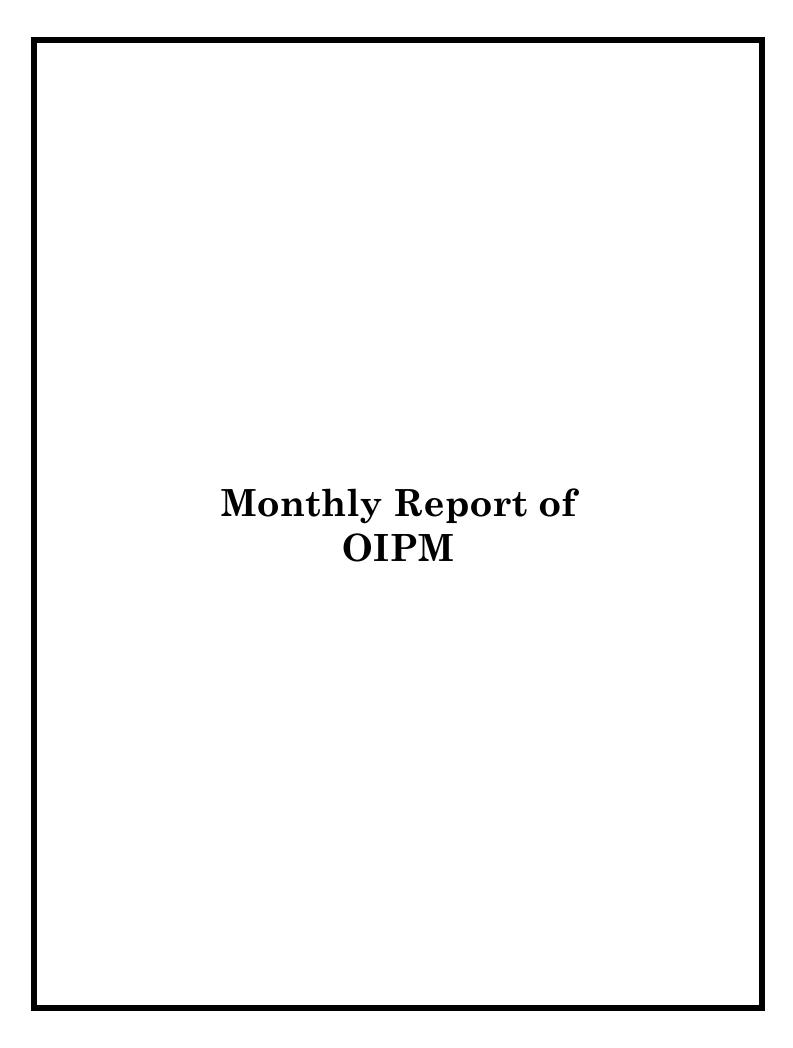
- 7.1. After a motion, duly seconded, the board voted unanimously to go into executive session at 4:30 pm. pursuant to Louisiana Revised Statutes section 42:17(A)(1) to discuss the character, professional competence, or physical or mental health of a person.
- 7.2. After a motion, duly seconded, the board voted unanimously to return to general session at 5:52 p.m.

- 8. Request to Increase Pay to Outside Investigator
 - 8.1. Discussion of request from Transcendent Law Group for a payment in the amount of \$7,223.55 in addition to the \$15,000.00 that it has already been paid. (Note that professional services contracts over \$15,000.00 require the competitive selection process established by executive order.)
 - 8.2. The board deferred ruling on this and instructed the general counsel to consult with the City Attorney's Office.
- 9. Adjournment.
 - 9.1. A motion was made to adjourn the ERB meeting.
 - 9.2. The motion was seconded.
 - 9.3. The ERB unanimously voted to adjourn. The meeting was adjourned at 6:00 p.m.

* END *







OFFICE OF THE INDEPENDENT POLICE MONITOR

MONTHLY COMMUNITY REPORT MARCH 2024



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Transparency. Accountability. Respect.



LETTER TO THE COMMUNITY

Dear New Orleans Community,

Spring officially sprung and the month of March was a busy one for the Office of the Independent Police Monitor. From Super Sunday to public forums to monitoring promotional evaluations for police sergeants to mediation training, the OIPM was busy at work in our city hall, police departments, federal courthouse, and community.

The OIPM is very excited to welcome our new cohort of mediators this month. In March, over 6 days we had 15 community members and 5 NOPD employees participate in 50 hours of mediation training. This intensive process equips our mediators to facilitate hard dialogs between the community and police. Mediation is an opportunity to candidly discuss policing, neighborhood needs, problems, and solutions to conflicts. For this reason, training our mediators to be prepared for these significant dialogs is vital. On behalf of the OIPM, I extend my warmest congratulations to the 2024 cohort of new OIPM Community-Police Mediators and my gratitude to all the participants in our training – especially our volunteer officers – who made the experience so special! We are excited to work with you!

In March, the OIPM cohosted a public forum with the Deputy Chief of the Public Integrity Bureau in New Orleans East. During this forum, we discussed police accountability, investigatory process, and took questions from the community. During these robust conversations and questions, the Deputy Chief of PIB and the IPM explained how discipline works and took questions on hypotheticals and tried to answer questions on individual cases. Though there were moments that became heated, I want to assure the public that I heard you, heard your frustration and concerns, and commit to working with you to find solutions to ensure that we are creating a more accountable police department.

On the subject of accountability, I want to again state how deeply troubled my office is by the allegations of an illegal strip search of a teenager raised regarding Officer Sirois. The OIPM learned of this arrest when the story was published by nola.com. This officer's alleged actions severely violated the safety and trust of the community and goes against the training and policy of the NOPD. Since learning of these allegations and the arrest of Officer Sirois, the OIPM has spoken with NOPD leadership and submitted formal recommendations directly to Chief Kirkpatrick with how the OIPM would like the department to proceed to ensure both accountability and the safety of the child involved. The OIPM commends this child and his family for coming forward and thanks all those who assisted in ensuring this illegal misconduct was reported. The OIPM also commends the NOPD for taking swift and immediate action in arresting this officer and initiating the necessary investigations into these allegations. I assure the community that our office will continue to monitor this investigation closely.

The NOPD, OIPM, and Federal Monitors convened this month in Federal Court for a status conference on the NOPD's compliance with the Consent Decree. The NOPD conducted a thorough presentation on Stop, Search, and Arrest data and strategies. The next Consent Decree hearings will be held: May 15, 2024 at 12:30pm. The public can now listen to the hearings in real time through a broadcast available by dialing: (504) 229-4460 and entering: 148 804 372#,

Finally, the OIPM, community organizations including NOCOP, and NOPD will be hosting a public forum with the Chief on April 9th at 6pm at the Treme Community Center. We hope to see you there!









Top photo is a picture of the OIPM and PIB leadership at the public forum in New Orleans East. Second from the top is a screenshot asking for public feedback on NOPD interactions during Super Sunday. Bottom photo is of a group activity conducted at the mediator training.

ACHIEVEMENTS, UPDATES, & WORK

Formal Letter in Response to the Arrest of Officer Sirois with Recommendations on Policy Changes

In March, the OIPM wrote a formal letter to Chief Kirkpatrick with concerns and recommendations regarding the arrest of Officer Sirois for an illegal strip search of a child. The OIPM stated that considering the lessons learned from the Vicknair crime, and the allegations raised in this article regarding Officer Sirois, the OIPM wrote to request:

- immediate employment actions regarding Officer Sirois to ensure public safety;
- immediate criminal and administrative investigations into the allegations of wrongdoing;
- an audit of all cases handled by Officer Sirois to ensure all potential victims are identified;
- that the Deputy Chief of the Public Integrity Bureau (PIB) immediately notify the OIPM of all arrests of NOPD officers;
- Renew previous policy request to strictly prohibit the initiation of relationships between officers and victims and witnesses;
- Roll call retraining on all officers' responsibilities to report any inappropriate action of officers with victims and witnesses to supervision and the importance of EPIC; and
- The creation of informational materials and that OIPM and PIB jointly led trainings for school officials on how to identify and report officer misconduct.

Formal Letter in Response to Monitoring Sergeant Evaluations

The OIPM sent a second formal letter to the department in March commended Deputy Chief Dupree on the sergeant promotional process. The OIPM monitored three days of sergeant evaluations while the Deputy Chiefs evaluated the candidates. The OIPM found the process to be thorough and fair for all candidates. Even with the effectiveness of the evaluation, the OIPM identified the following areas where the NOPD could improve the process:

- Revising the rubric regarding performance evaluation from High, medium, low where the low category includes individuals who "fail to meet expectations" and "meets expectations" to exceptional, high, medium, and low so individuals who are meeting expectations are not in the same category as those who aren't.
- The OIPM recommended that "not applicable" be anticipated and addressed for future evaluations to provide clarity on how that score should be weighted in these evaluations.
- The OIPM advises the NOPD look to other departments with individuals who are serving in the military to determine how they proceed and seek guidance from Civil Service and the Law Department on what would be the best and legal way to proceed.
- There were PIB data issues during the evaluations with the short forms not being updated or including information that was confusing / inconsistent. The OIPM recommended that short forms be reviewed and verified prior to the committee meeting to evaluate candidates.
- Based on drastic differences in the resume writing and the impact that
 had on the ability for candidates to be thoroughly considered, the OIPM
 proposed that either the NOPD Academy or the police associations
 offer a free resume writing workshop prior to the deadline of these
 applications and offered to collaborate on that project.



Above is an Instagram post about the arrest of the officer which included the OIPM statement, resources on how to report officer misconduct, and resources for survivors of abuse and assault.





These are pictures the OIPM shared from the two days of monitoring the Sergeant Promotion Evaluations at NOPD.

ACHIEVEMENTS, UPDATES, & WORK

OIPM Monitored Police Interactions at St. Joseph's Night and Super Sunday

At the request of legal observers, the OIPM monitored St. Joseph's Night – both uptown and downtown – and uptown Super Sunday.-Super Sunday was a beautiful event and the OIPM observed minimal intrusion from the NOPD on the events of the day. The OIPM spoke with leadership from the Field Operations Bureau (FOB) and the 6th District throughout the day. The OIPM also saw the FOB Deputy Chief, 6th District Captain, and 6th District Lieutenant at Super Sunday, talking to members of the community, assisting with problems, and overseeing the arrest of individuals who brought guns to the event. The OIPM appreciates the NOPD's respect shown at this community event.



The OIPM observed and was notified of some areas where the NOPD can improve for next year regarding Super Sunday including:

- · Issues with blocking motorcycles
- · Officers not being stationed where the plan stated they would be
- Cars driving fast towards the Indians on Claiborne and the roads onto Claiborne not being blocked off quickly enough.

The OIPM is proposing that there be more preparation meetings between the NOPD and the legal observers and monitors moving forward on these events to ensure collaboration and information sharing.





Presentation to City Council and Public Forum with PIB in New Orleans East

The OIPM participated in two different presentations and public forums this month. The first one was a presentation to the New Orleans City Council Criminal Justice Committee. Pursuant to our obligation to present quarterly to the City Council, the OIPM attended this quarterly meeting and discussed recent projects, policing during Mardi Gras, provided a 2023 data recap, and provided Consent Decree updates. You can stream the presentation online on the City Council website.

Next, the OIPM co-hosted a public forum with the Deputy Chief of the Public Integrity Bureau in New Orleans East at the Joe Brown Community Center on March 13th to discuss the discipline process which was previously described in the community letter. The forum was attended by media and the community. There were some tense moments, and the community expressed a lot of anger at the NOPD, demanded to know where OCDM was, and stated that PIB was not taking misconduct complaints seriously; however, from those heated moments were opportunities for the public to truly be heard by both the NOPD and OIPM and discuss what they want to see happen next. If you missed the public forum, you can watch the stream of the forum on the OIPM's Instagram account.

RFP Selection Committee for the 24 Hour Hotline

In March, the OIPM and PIB conducted the RFP selection committee meeting on RFP 3810: 24 Hour Hotline for Misconduct Accounts and selected a vendor to build and operate the 24-hour hotline for the OIPM. This was an exciting first step in building this necessary tool for the public. The selected vendor will ensure the line is staffed with social workers and can take calls from Spanish and Vietnamese speakers. The OIPM is excited to work with the selected vendor on next steps and participate in the kick-off meeting in April.

WHO WE ARE

The OIPM is an independent, civilian police oversight agency created by voters in a 2008 charter referendum. Its mission is to improve police service to the community, community trust in the NOPD, and officer safety and working conditions. Since first opening its doors in August 2009, the Office of the Independent Police Monitor has been responsible for representing the community of New Orleans, providing accountability and oversight to the NOPD, and assisting in the reforms required under the Federal Consent Decree.

The OIPM is protected and required by City Charter and Ordinance. The OIPM operates through a Memorandum of Understanding (MOU) with the City of New Orleans and the New Orleans Police Department and has distinct responsibilities outlined by ordinance. This means this office was created by the people of New Orleans to represent all people interacting with the New Orleans Police Department to improve the way our community is policed.

Ensuring Compliance and Reform

- The OIPM reviews the NOPD's policies, practices, and investigations to ensure that every action taken is compliant with local, state, and federal law, and Consent Decree reforms.
- The OIPM advises on policy, tactics, training, and supervision to ensure that the NOPD is adopting national best practice and building a nondiscriminatory, safe, effective, and respectful police department that is responsive to the needs of the community and their employees.
- The OIPM does this through monitoring, case reviews, audits, and policy recommendations.

Amplifying the Needs of the Community

- The OIPM engages with the community to ensure that they both know about our services and understand how the police department works. Through providing information, the OIPM is equipping and empowering the community to navigate police encounters safely and demand what they need.
- · Provides Complaint Intake.
- Operates the Community-Police Mediation Program.
- Partners with Families Overcoming Injustice.
- Coordinates public forums and outreach opportunities for the community to provide vital input on the way they are policed.

Making the NOPD a Safer and Nondiscriminatory Workplace

- The OIPM provides recommendations and assessments to ensure that the NOPD is a safe and nondiscriminatory work place for all employees.
- The OIPM assesses supervision and training to ensure that employees are being equipped and supported.
- The OIPM meets with police associations to hear concerns from their membership.
- The OIPM monitors disciplinary hearings to ensure that discipline is consistent and nonretaliatory.
- The OIPM receives commendations and accounts of positive policing from the community.



WHAT DO WE DO?

Mission, Vision, Work

We serve the community, ensure police transparency, compliance, and accountability, and make policing a safer and more rewarding employment experience.

WHAT WE DO



Misconduct Complaints



Disciplinary Proceedings



Data Analysis



Community Outreach



Use of Force



Community-Police Mediation Program



Audits and Policy



Commendations

The OIPM is the oversight body for the New Orleans Police
Department (NOPD). The OIPM provides oversight through monitoring,
reviewing, and auditing police activity and data. The OIPM is
responsible for conducting complaint and commendation intake, onscene monitoring of critical incidents and uses of force, overseeing
the community-officer mediation program, reviewing investigations,
providing assessments, identifying patterns, and making
recommendations for improved practice, policy, resource allocation,
and training. There are three components to the OIPM's work and
mission:

The OIPM envisions a police force where the community is a valued and respected partner in public safety and law enforcement. This is achieved through:

- Assurance of transparency, accountability, and fairness within the NOPD and in all policing practices
- Community-driven policing policy that reflects the changing and dynamic needs of New Orleanians
- Continued efforts to engage the community and collaborate with community partners
- Recruitment and retention of a police force that is representative of and responsive to the community it serves
- Utilization of de-escalation techniques and methods when responding to calls of service
- Conducting only lawful and necessary arrests free of discriminatory practices
- Thorough and effective investigations resulting in appropriate arrests and prosecutions
- Clear and professional communication with victims and witnesses of crime and all that come into contact with the NOPD
- · Responsible utilization of equipment and allocation of resources
- Development of highly trained supervisors and organizational leadership
- Interactions with the public and internally within the police force that are based in mutual trust and respect

The OIPM seeks to amplify the voice of the community to ensure that all within the city – visitors and residents alike – can access police services equally and have a positive experience with officers.

DATA OVERALL: YEAR TO DATE AND MONTH

	2024	2023	2022	2021	2020	2019	2018	2017	Avg 2017-2023
Civilian Complaint Count	38	33	14	14	10	22	6	8	15.29
Police Complaint Count	0	0	0	0	0	0	4	1	0.71
Civilian w/in NOPD	0	0	0	0	0	0	0	0	0.00
Anonymous Complaint	8	8	3	9	2	0	0	0	3.14
Community Liaison Count	3	10	3	6	18	11	1	3	7.43
Case Monitoring Count	0	2.	6	1	7	0	5	4	3.57
Case Review Count	0	0	4	0	1	1	1	0	1.00
Contact Only Count	27	18	9	1	3	6	0	2	5.57
Disciplinary Hearing Count	9	10	7	4	5	6	12	12	8.00
Critical Incident Count	3	1	3	3	3	4	1	5	2.86
Firearm Discharge Count	3	1	4	2	3	3	1	2	2.29
Lvl 4 Non-Critical	4	3	4	2	5	0	0	0	2.00
Force Monitoring *	0	1	0	0	0	0	0	0	0.14
Mediation Count	4	3	3	5	7	8	1	б	4.71
Commendation Count	2	1	0	0	0	0	0	0	0.14
Grand Total	101	91	60	47	64	61	32	43	57

	Mar 2024	Mar 2023	Mar 2022	Mar 2021	Mar 2020	Mar 2019	Mar 2018	Mar 2017	2017-2023 Average
Citizen Complaint Count	11	11	6	5	1	11	2	4	5.71
Police Complaint Count	0	0	0	.0	0	0	0	0	0.00
Civilian w/in NOPD	0	0	0	0	0				0.00
Anonymous Complaint	2	5	2	2	0				2.25
Community Liaison Count	1	3	0	3	2	6			2.80
Case Monitoring Count	0	0	2	0	1	0	3	1	1.00
Case Review Count	0	0	3	0	1	0	1	0	0.71
Contact Only Count	12	5	3	0	0	3	0	0	1,57
Disciplinary Hearing Count	7	3	0	1	2	2	3	3	2,00
Critical Incident Count	1	0	0	2	0	2	1	0	0.71
Firearm Discharge Count	1	0	0	1	0	1	1	0	0.43
Lvl 4 Non-Critical	1	0	0	1	2				0.75
Force Monitoring *	0	0) == == =				0.00
Mediation Count	1	3	3	2	2	6	1	2	2.71
Commendation Count	2	. 1	0	0	0	0			0.20
Grand Total	39	31	19	17	311	31	12	10	18.71

*indicates a new category or a category that was not always captured by OIPM

CURRENT BUDGET

DIPM Budget Description	Amount		
Personnel	\$809,781.00		
Operating	\$400,000.00		
2024 Total OIPM Budget	\$1,209,781.00		
2024 Total OIPM Budget	\$1,209,781.00		
Amounts Spent to Date:	\$361,106.00		
Unexpended funds	\$848,675.00		



MISCONDUCT WORK

Relevant Definitions

Complaint

A complaint is an allegation of misconduct filed against a NOPD officer(s) by a member of a public or civilian (external) or another officer (internal). A complaint may concern an action or lack of action taken by a NOPD officer(s), an interaction with a NOPD officer, or a witnessed interaction with a NOPD officer.

Complainant

A complainant is the individual who files a complaint against a NOPD officer(s). A complainant may be generated internally (by another officer or a supervisor) or externally (by a member of a public). The complainant does not need to be personally affected by the incident.

OIPM Complaint Codes

When the OIPM receives a complaint referral, the OIPM organizes the complaint according to the source of the complaint.

- Civilian based complaints are classified as: CC.
- Complaints from police officers are classified as:
 PO
- Complaints from civilians working within the NOPD are classified as: CN.
- · Anonymous complaints are classified as: AC.

Misconduct

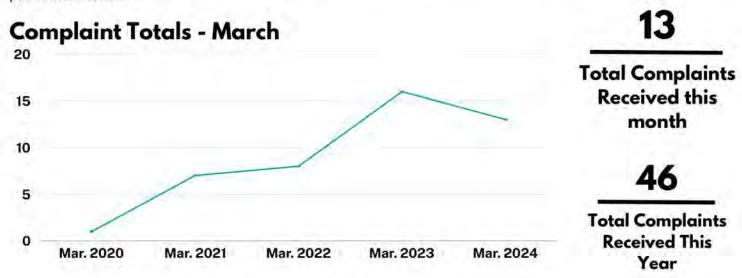
Officer action or failure to take action that violates any rule, policy, procedure, order, verbal or written instruction of the NOPD or is a violation of any city ordinance, state or federal criminal law. Misconduct includes, but is not limited to:

- · Use of Force
- Abuse of Authority such as unlawful searches and seizures, premises enter and search, no warrant, threat to notify child services, threats to damage of property, etc., refusal to take complaint, refuse to identify themselves, damages to property seized
- · Failure to supervise
- · Falsification of records
- · Inappropriate language or attitude
- Harassment
- · Interference with Constitutional rights
- Neglect of duty
- Discrimination in the provision of police services or other discriminatory conduct on the basis of race, colors, creed, religion, ancestry, national origin, gender, sexual orientation
- Theft
- Retaliation for filing complaint with NOPD or the OIPM

Complaint Procedures

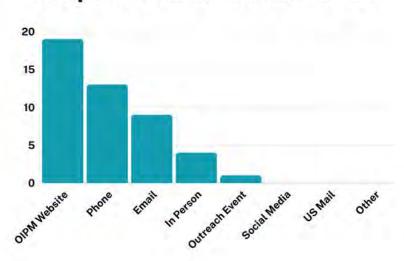
The OIPM does not verify the statements made during complaint intake or agree with the statements provided by the complainant. The OIPM strives to accurately capture the words, emotions, goals and narrative shared by the complainant and selects the policy, practice, or rule that each allegation of behavior / incident could have violated if determined to be true. OIPM personnel may review information in NOPD systems regarding the interaction complained of, including body worn camera video, in car camera video, electronic police reports and field interview cards. The OIPM may include information obtained from NOPD information systems in the complaint referral.

The OIPM assesses whether in the information provided should be provided confidentially or if the OIPM would recommend covert operations conducted by the Special Investigation Squad (SIS). Anything shared in this report is public information.



Complaint Intake Source - 2024

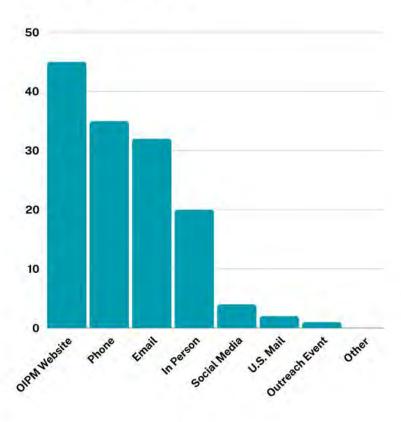
Complainant Type - 2024





Complaint Intake Source - Past 12 Months

Complainant Type -Past 12 Months



Anonymous Complainant
22

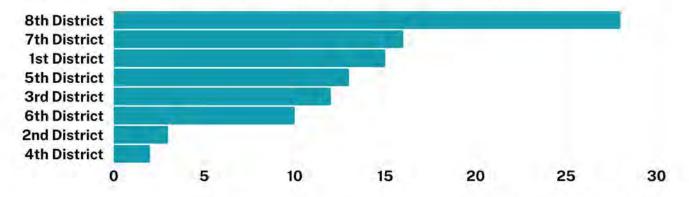
Total

Civilian Complainant
114

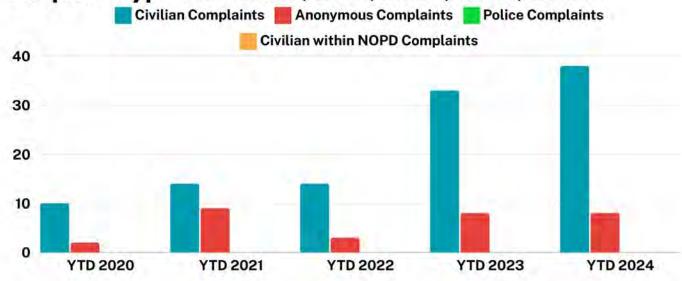
Anonymous Complainant: 15.83% Civilian Complainant: 82.01%

Districts - Past 12 Months

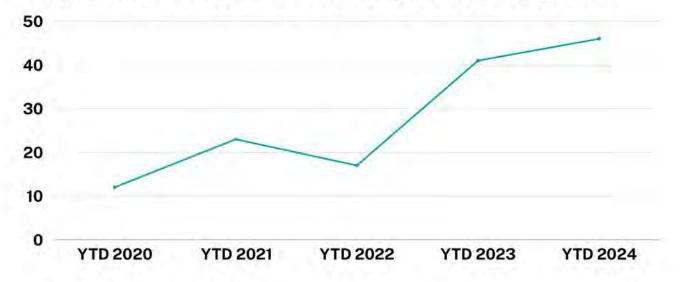
This chart communicates where the alleged misconduct occurred by police district. This requires the misconduct to occur in a physical space (instead of an incident that occurs over the phone or internet for example). This is based on complainant disclosure and the OIPM tries to verify this information through electronic police reports, body worn camera footage, and field identification cards.



Complaint Type YTD - 2020, 2021, 2022, 2023, 2024



Complaint Totals YTD - 2020, 2021, 2022, 2023, 2024



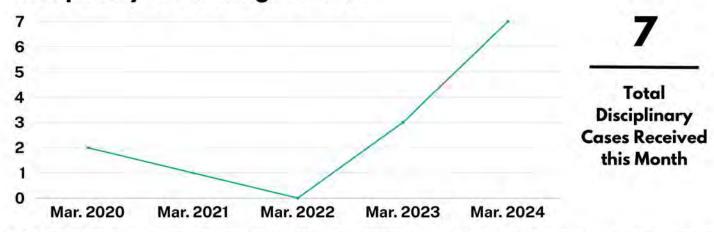
DISCIPLINARY PROCEEDINGS

After the misconduct investigatory process, if the investigating officer sustained an allegation, then that allegation must be affirmed by NOPD leadership in order for that accused officer to be disciplined. This occurs through the disciplinary proceeding process. The disciplinary proceedings are conducted by the NOPD - either by Captains or Deputy-Chiefs. The OIPM monitors and assesses the efforts of NOPD to ensure all disciplinary investigations and proceedings are conducted in a manner that is non-retaliatory, impartial, fair, consistent, truthful, and timely in accordance with NOPD policies and law, Adjudication of misconduct is handled internally by the PIB or the Bureau of the officer / employee.



The OIPM may monitor the process conducted by the PIB or by the Bureau; however, under the MOU, there are detailed directions regarding how the OIPM is notified of investigations by the PIB and similar protocol does not currently exist for Bureaus. For that reason, the OIPM tends to be more involved with investigations and disciplinary proceedings conducted by the PIB. During every disciplinary proceeding, the OIPM remains in the room for deliberation with the NOPD leadership to give the hearing officers feedback and input. This process is how the OIPM provides our recommendations and feedback regarding the strength of the investigation, liability and risk management concerns, and areas where the policy required clarification or was being applied inconsistently. Though OIPM may provide this feedback in memorandums to the NOPD prior to the hearing or supplementing these hearings, these discussions during the deliberation process enable the NOPD to consider and digest our points before any final decision was made on the matter. These discussions are an opportunity for the OIPM to provide and receive insight into the NOPD investigation and often these comments lead to meaningful discussion with not just the hearing officers, but the assigned investigator on the case, since it was an opportunity for that investigator to explain investigatory decisions and to answer questions.

Disciplinary Proceedings - March



OIPM tracks Disciplinary Proceedings based on the date notice is received from NOPD and not necessarily on when the disciplinary proceeding occurs. Additionally, this figure does not account for investigations in which multiple officers are accused, or for hearing notifications received in a prior year but rescheduled to the current month. These proceedings are often rescheduled for scheduling conflicts. Tracking by notification date allows for consistent and accurate data collection.

USE OF FORCE

Relevant Definitions

Critical Incident

Critical incidents are an internal definition that was agreed upon by the OIPM and the NOPD through the November 10, 2010 Memorandum of Understanding. This definition captures that the OIPM should be notified of deaths, certain levels of injuries, and officer involved shootings within an hour so the OIPM has the ability to monitor the on scene investigation by the Force Investigation Team. According to this shared definition, critical incidents are:

- All incidents including the use of deadly force by an NOPD officer including an Officer Involved Shooting ("OIS");
- All uses of force by an NOPD officer resulting in an injury requiring hospitalization;
- All head and neck strikes with an impact weapon, whether intentional or not;
- All other uses of forces by an NOPD officer resulting in death; and
- All deaths while the arrestee or detainee is in the custodial care of the NOPD.

Use of Force

Use of Force is when an officer uses physical contact on an individual during a civilian-police interaction. The force can be mild to severe based on the levels of force outlined in the NOPD policy. The force may be considered justified by NOPD policy considering the facts and circumstances known to the officer at the time which would justify that appropriate physical contact based on how officers are trained to handle that interaction. Force will be assessed based on the type of contact utilized compared to the resistance encountered, resulting injuries, witness statements, officer statements, and evidence found.

Levels of Force

- Level 1: Includes pointing a firearm at a person and hand control or escort techniques (e.g., elbow grip, wrist grip, or shoulder grip) applied as pressure point compliance techniques that are not reasonably expected to cause injury; takedowns that do not result in actual injury or complaint of injury; and use of an impact weapon for nonstriking purposes (e.g., prying limbs, moving or controlling a person) that does not result in actual injury or complaint of injury. It does not include escorting, touching, or handcuffing a person with minimal or no resistance.
- Level 2: Includes use of a CEW also known as "tasers" (including where a CEW is fired at a person but misses); and force that causes or could reasonably be expected to cause an injury greater than transitory pain but does not rise to a Level 3 use of force.
- Level 3: Includes any strike to the head (except for a strike with an impact weapon); use of impact weapons when contact is made (except to the head), regardless of injury; or the destruction of an animal.
- . Level 4: Includes all 'serious uses of force' as listed below:
 - (a) All uses of lethal force by an NOPD officer;
 - (b) All critical firearm discharges by an NOPD officer;
 - (c) All uses of force by an NOPD officer resulting in serious physical injury or requiring hospitalization;
 - (d) All neck holds;
 - (e) All uses of force by an NOPD officer resulting in a loss of consciousness;
 - o (f) All canine bites:
 - (g) More than two applications of a CEW on an individual during a single interaction, regardless of the mode or duration of the application, and whether the applications are by the same or different officers, or CEW application for 15 seconds or longer, whether continuous or consecutive:
 - (h) Any strike, blow, kick, CEW application, or similar use of force against a handcuffed subject; and
 - (i) Any vehicle pursuit resulting in death, serious physical injury or injuries requiring hospitalization.

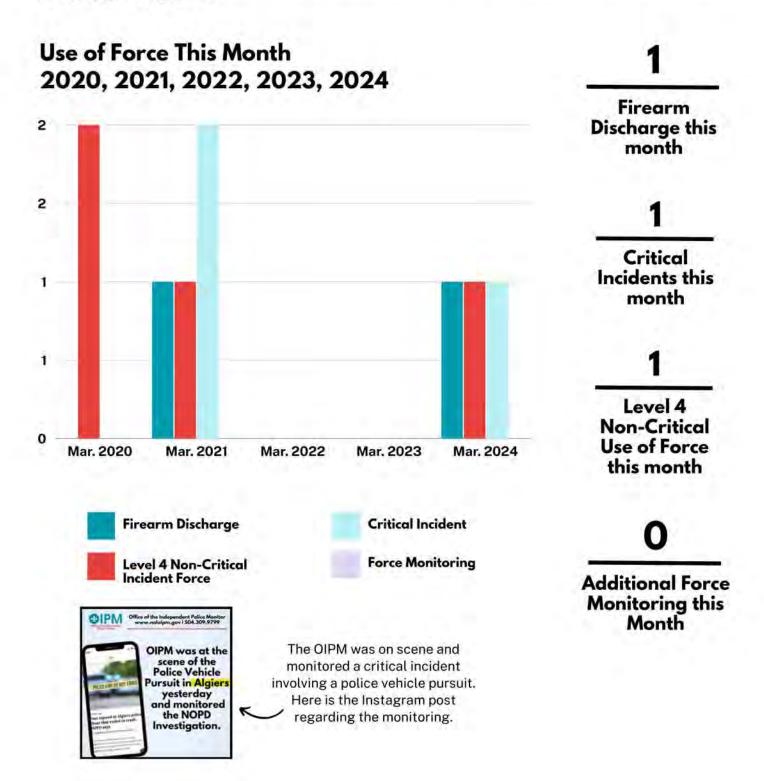
Critical Incident / Use of Force Chain of Events



Use of Force Work

Use of Force monitoring and reviews are an opportunity for the OIPM to conduct a qualitative assessment of an investigation to ensure thoroughness, timeliness, fairness, transparency, accountability, and compliance with law, policy, and the Federal Consent Decree. The OIPM monitors and reviews the use of force, in-custody death, and critical incident investigations conducted by the Force Investigation Team (FIT) within the Public Integrity Bureau (PIB) of the NOPD. The OIPM is required by City Code § 2-1121 and by the MOU to monitor the quality and timeliness of NOPD's investigations into use of force and in-custody deaths. The OIPM will attend the investigation or the relevant activity, and will document the activity taken and not taken by the NOPD. The expectation is that the OIPM representative does not participate in the activity, but instead observes the police actions and takes notes.

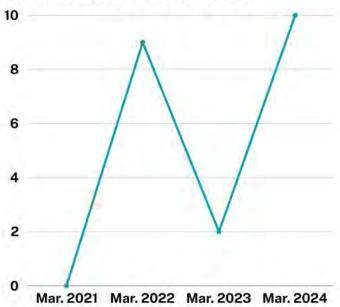
While OIPM is notified of each use of force that occurs, OIPM gives the most attention to the most serious uses of force incidents, Critical Incidents. However, OIPM will often review lower-level uses of force incidents to ensure NOPD policy is being upheld.



COMMUNITY ENGAGEMENT

The community is vital to police oversight and the center of the work conducted by the OIPM. In the Memorandum of Understanding, the OIPM committed to developing relationships with community and civil groups to receive civilian and anonymous complaints, meeting with police associations, and conduct public outreach meetings and engagement activities. In this section of the Monthly Report, the OIPM explains the community outreach and public events that the OIPM coordinated or participated in the last month.

Outreach - March 2021, 2022, 2023, 2024



Outreach Events

- Community outreach / monitoring Super Sunday
- Conducted media on the arrest of Officer Sirois
- . Public forum w/ PIB in New Orleans East
- Presented to City Council Criminal Justice Committee
- Went on the WBOK Black Agenda Review radio show w/ Dr. Sanders
- Conducted media on Perlita Street conviction
- Met with the Community United for Change and New Orleans United Front
- Community outreach / monitoring St Joseph's night
- District A Community Meeting/1st District PCAB
- Conducted 50-hour new mediator training over 6 days – March 16, 17, 19, 20, 23 and 24 for 15 mediators and 5 NOPD employees (Sanchez NORD Center in Lower 9th)

10

Total Outreach Events this Month







Above are photos of the IPM speaking with WDSU regarding a police investigation, the IPM on Dr. Sander's the Black Agenda Review radio show on WBOK, and a photo from the OIPM Mediation Training.

COMMUNITY-POLICE MEDIATION

Relevant Definitions

Mediation

A mediation process helps parties develop a mutual understanding of a conflict. Mediation may help the parties identify disputed issues, facilitate communication, provide an opportunity to improve community relationships, and generate options that may help the parties reach a mutually acceptable resolution.

Consent

All parties must voluntarily agree to participate in mediation and give consent. The consent process involves communication between the participant and the Mediation Director or program staff about the mediation process, what to expect, and clarification of any questions. Consent forms are signed in advance of confirming the mediation session.

Mediator

The role of the mediator is to be a neutral and trained third party who listens, clarifies, and facilitates conversation. Mediators are non-judgmental and do not give advice, take sides, or decide who is right or wrong. Mediators do not influence or pressure participants to come to an agreement. Mediators are trained and recruited by the OIPM.

Voluntary

All participants engage in mediation at their own free will. They can end the process at any time and will not be forced to do anything or say anything they do not want to. No one is forced to agree to anything they do not want to.

Mediation Numbers - March



What is Mediation?

Mediation is an alternative to the traditional process of resolving complaints of police officer misconduct. Mediation provides a process facilitated by two professionally-trained community mediators to create mutual understanding and allow the officer and civilian to be fully heard and understood in a non-judgmental way. Mediation creates a safe, neutral space for officers and civilians to speak for themselves, share about their interaction and how it impacted them, explain what is important to them, and come to their own agreements and solutions about moving forward.

The Public Integrity Bureau (PIB) of the NOPD determines which complaints are referred to the Mediation Program. The types of complaints that are most often referred to mediation are those that allege lack of professionalism, neglect of duty, or discourtesy. Complaints such as unauthorized use of force, unlawful search, and criminal allegations are ineligible for mediation and continue through the formal complaint investigation process by the PIB.

Non-judgmental Confidential Voluntary



Mediation is: A participant-guided process that helps the community member and the officer come to a mutually-agreeable solution. This helps to create mutual understanding and improve relationships. A space of discussion without the need to say who is right or wrong. No evidence is needed. The mediators are not judges. The mediators do not present their thoughts on the issue. It's about dialog, not forced resolutions. People are not forced to shake hands or make-up. The role of the mediators is to be neutral 3rd party facilitators. They will not pressure either participant to come to an agreement. An opportunity for the community member and the officer to be in charge of their own process and outcome. It will not be decided by an outside agency or person. It is outside of any punishment framework or the legal process. There is no appeal because mediation is voluntary. **Mediations Held This Month** 2020, 2021, 2022, 2023, 2024 3 3 2 Total Mediations 2 Held this month 0 Mar. 2020 Mar. 2021 Mar. 2022 Mar. 2023 Mar. 2024 Mediations Held YTD In 2020, 2021, 2022, 2023, 2024 7 6 5 Total 4 Mediations 3 **Held YTD** 2

0

2020

2021

2022

2023

2024

CONSENT DECREE & OVERSIGHT BACKGROUND

The OIPM is providing the following information in our monthly reports as a way to keep our partners and the public informed of the role of oversight, the policing history that led to the creation of the Consent Decree, and the differences between different types of oversight.

The OIPM wants to use every opportunity available to share valuable information and historical context to our work so everyone working towards the goal of accountability, transparency, and police oversight can be equipped, informed, and engaged.

Over the year, the OIPM may add to this section additional resources and information that we assess as helpful and empowering.



LEGAL JURISDICTION; OBLIGATIONS OF THE OIPM OFFICE AND STAFF

The OIPM operates under three core legal documents that guide the scope of local oversight and the jurisdiction of our work. Additionally, below are overviews of other ordinances that affect our work and create new legal obligations on the OIPM.

New Orleans Code of Ordinances Stat. § XIV: Office of the Independent Police Monitor

This statute was created by voter referendum and provides the legal responsibilities, perimeters, and budgetary support of the OIPM. This was put to a public vote in November 2016 and passed. This statute states the responsibilities of the OIPM and requires particular work streams and tasks. The statute also describes the disclosure requirements of the office.

Louisiana Revised Stat. § 33:2339: Detail or Secondary Employment; City of New Orleans

This statute was created in 2013 and gives legal abilities and subpoena power for the OIPM to investigate allegations of misconduct in the secondary employment system operated by the Office of Police Secondary Employment. The statute is silent as to the ability for the OIPM to refer these investigations to the NOPD or the District Attorney's Office for subsequent criminal or administrative accountability based on the OIPM investigation.

Memorandum of Understanding between NOPD and OIPM Executed November 10, 2010

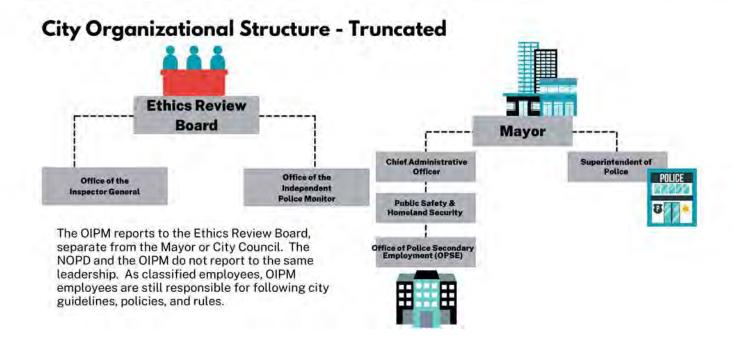
The MOU is a Memorandum of Understanding between the NOPD and OIPM which outlines the responsibilities, expectations, and authority of the OIPM when providing oversight to the NOPD. Through this MOU, there is clarity regarding the work the OIPM will complete and how the OIPM will access NOPD records, data, and reports and monitor NOPD during on scene investigations. The MOU was entered into in November 2010 and in the coming year the OIPM intends to work with NOPD leadership to review this agreement and determine if it should be updated to ensure it is still relevant and considers updates to technology.

Ordinance 29130: Sharing of Data

Ordinance 29130 requires that our office (along with other public safety agencies) provide data monthly to City Council.

Ordinance 29063: Quarterly Presentations to the Criminal Justice Committee

Ordinance 29063 requires that our office (along with other public safety agencies) present quarterly to the City Council Criminal Justice Committee.



OVERSIGHT MODELS

Different Reasons Why There is Oversight / Monitors

Court Ordered

Court ordered monitors through litigation brought by the US Dept. of Justice to end "patterns and practices" of unconstitutional policing under federal law.

Consent Decree Monitors

Monitors that are the result of federal Consent Decrees.

Oversight Agencies

Oversight agency like civilian oversight that is responsible for review, auditing, or investigation.

New Orleans has both of these types of oversight

Models of Civilian Oversight

Review-Focused Model

Review-Focused models tend to utilize volunteer boards and commissions.

- Review-focused models assess the quality of finalized investigations conducted by an internal affairs division or the police department
- Conduct reviews of the agency's policies, procedures and disciplinary proceedings.
- Hold public forums, hear appeals, or make recommendations for investigations regarding allegations of misconduct

OIPM reviews the quality of finalized investigations conducted by the Public Integrity Bureau (which is the internal affairs of the NOPD)

Investigative-Focused Model

Investigative-focused models will employ professionally trained staff

- Investigative-Focused Conduct independent misconduct investigations
- Operate as an intake site for complaints.
- These models may: mediate complaints, analyze policies and practices issue recommendations to the police and public.

OIPM is a complaint intake site and OIPM has investigatory power over the secondary employment office.

Review-Focused Model

- Auditor / Monitor-Focused Assess systemic reform efforts.
- Review processes, evaluate policies, practices, and training. Based on those assessments, this oversight model will identify patterns and make recommendations Share findings with the public.
- These oversight agencies may participate in investigations.

OIPM assesses systemic efforts and will evaluate and review policies, practices and training then provide recommendations to NOPD.

Hybrid Civilian Oversight Model

Hybrid Civilian Oversight Hybrid civilian oversight means there is one office serving functions from different models or multiple agencies in one jurisdiction which may be different models (like an advisory civilian board and the investigatory OIG).

OIPM is a hybrid oversight agency because it has elements of all the different types of oversight models. Additionally, New Orleans has hybrid civilian oversight since we have multiple oversight agencies serving different functions.

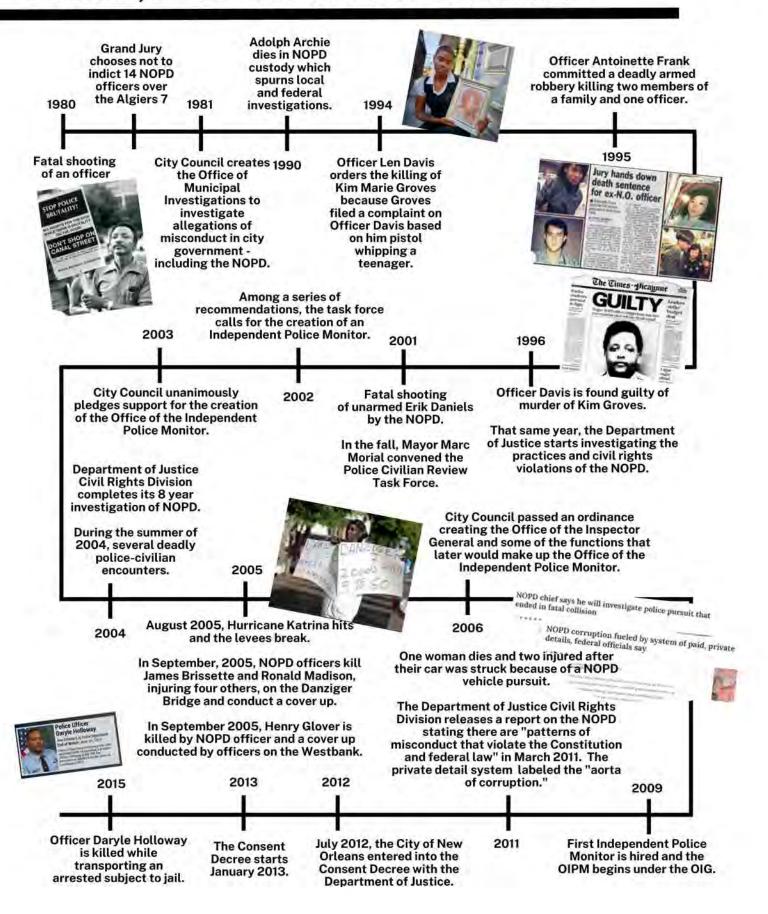
13 Principles of Effective Oversight

The National Association for Civilian Oversight of Law Enforcement (NACOLE) identifies these 13 principles as necessary for effective oversight. The OIPM adopted these principles:

- Independence
- Clearly defined and adequate jurisdiction and authority
- Unfettered access to records and facilities
- Access to law enforcement executives and internal affairs staff
- Full cooperation
- Sustained stakeholder support
- Adequate funding and operational resources

- Public reporting and transparency
- · Policy patterns in practice analysis
- · Community outreach
- · Community involvement
- Confidentiality, anonymity, and protection from retaliation
- Procedural justice and legitimacy

BRIEF HISTORICAL HIGHLIGHTS OF THE CONSENT DECREE; POLICING IN NEW ORLEANS



UNDERSTANDING THE CONSENT DECREE AND HISTORY

New Orleans entered a formal consent decree in January, 2013. This Consent Decree process started in the years prior with the investigation of the patterns and practices of the NOPD by the Department of Justice's Civil Rights Division. In order to understand the necessity of the Consent Decree and the reforms required within it, it's important to understand the historical context of the city and the NOPD's problematic behavior within the community.

The NOPD had a long history of misconduct, violence, discriminatory practices, and corruption stemming back decades. In the 1980s was the beginning of a community effort to organize civilian based oversight of the NOPD. This effort resulted in multiple initiatives from the Office of Municipal Investigations to the Police Civilian Review Task Force to eventually the creation of the Office of the Inspector General to the Office of the Independent Police Monitor.

While these local efforts were evolving, simultaneously, the federal government was conducting ongoing investigations of the NOPD, the must recent ending in March 2011. Ultimately, the Department of Justice found that the patterns and practices of the NOPD violated the Constitution and federal law. The report identified systemic deficiencies in multiple operational and substantive areas including policy, supervision, training, discipline, accountability - all of which "led to unconstitutional discrimination, uses of force, stops, searches, and arrests." The findings of the Department of Justice may have surprised the country, but the community of New Orleans was already well aware of the violent and unchecked behavior of the NOPD and the culture of obstructionism and discrimination that existed within the department.

This shared history of policing is briefly overviewed on the next page and the OIPM included examples of the dynamics of the NOPD and the crimes committed that directly impacted the safety of the community and public trust in the police department.

The OIPM strives to acknowledge and remember those in the community who both fought for oversight and were impacted by the pain caused by the NOPD. This is why a tenant of the work completed by civilian oversight is to amplify the voice of the community. It is in that memory that the OIPM works and stays vigilant monitoring the policing occurring today because a possible backslide from compliance, depending on the severity, could result in a return to a pattern and practices of policing that was corrupt, violent, and unconstitutional.

The goal of the Consent Decree is for the reforms to be so deeply enmeshed into the operations, policies, systems, and culture of the police department that to dismantle those reforms would be easily catchable and not only cause alarm in the community but also be virtually impossible because of the changed culture and expectations within supervision and the police department.

The position of the OIPM is that New Orleans must own our history with the police. Our history informs our fears. This is why there is a fear of history repeating itself. In New Orleans there is a real concern of "backsliding" and a return of the "old NOPD." Our neighbors, friends, coworkers, and loved ones may have experienced injustices at the hands of the NOPD. In our recent history as a city, filing a misconduct complaint about the police could have ended with retaliation or violence, walking in an unfamiliar neighborhood may have resulted in intrusive and illegal searches, arrests were conducted with force, officers could be bought, and supervisors turned a blind eye to a culture of corruption, discrimination, and violence.

For this reason, the OIPM is sensitive of allegations or noncompliance in areas that touch on these historical problems and shared fears that may exist in our community. The OIPM will not sweep these fears under a rug, but instead ensure that these allegations are immediately prioritized and addressed:

Criminal activity or associations
Corruption
Violence
Use of Force
Receiving payouts
Field strip searches
Targeting of young African
American boys
Supervisors failing to take
misconduct allegations
Unauthorized pursuits
Cover-up of wrong doing and
manipulation of misconduct
investigations
Discriminatory practices

LOCAL & FEDERAL OVERSIGHT IN NEW ORLEANS

There are two types of monitors in New Orleans. There are three reasons why a city may have oversight or monitoring:

- Court ordered monitors through litigation brought by the US Dept. of Justice to end "patterns and practices" of unconstitutional policing under federal law.
- Monitors that are the result of federal Consent Decrees.
- Oversight agency like civilian oversight that is responsible for review, auditing, or investigation.

New Orleans has monitors for two of these reasons. There are monitors that a result of a federal consent decree and civilian oversight that is responsible for auditing, review, and / or investigation. The two offices have different responsibilities, were created through different mechanisms, and have different jurisdiction - all of which is described below.

Timeline of Oversight

Below is the timeline of oversight in New Orleans. While the Office of the Independent Police Monitor is rather new, the concept of oversight and accountability for officers and public employees has existed in New Orleans since 1981. The OIPM was created in 2008 and became independent in 2015, two years after the Consent Decree was entered into by the City of New Orleans.

OIPM officially created

This is when OCDM was created

1981

City Council voted to create the Office of the Municipal Investigation (OMI) to investigate allegations of misconduct by city employees including officers.

JUNE 2008

City Council voted to create the OIPM as a subdivision within the OIG.

The first IPM was appointed in 2009.

Susan Hutson was hired in 2010.

NOVEMBER 2010

The OIPM and the NOPD signed off on an agreed Memorandum of Understanding (MOU) outlining OIPM's authority, procedures, and access.

2012 - 2013

The findings of the Department of Justice Civil Rights Division investigation into the NOPD was completed in 2011. This report was the catalyst for city entering into the Federal Consent Decree in 2012. The Consent Decree was approved by the court in January 2013.

OCTOBER 2015

The OIG and the OIPM entered into a Memorandum of Understanding that permanently separated the OIPM from the OIG.

A charter amendment securing the OIPM's budget was passed by the voters in November 2016.

SUMMER 2022

The NOPD is nearly full compliance with the Federal Consent Decree, which will end active federal oversight. Now, the OIPM is working with the OCDM and the NOPD to reimagine our role and responsibilities.

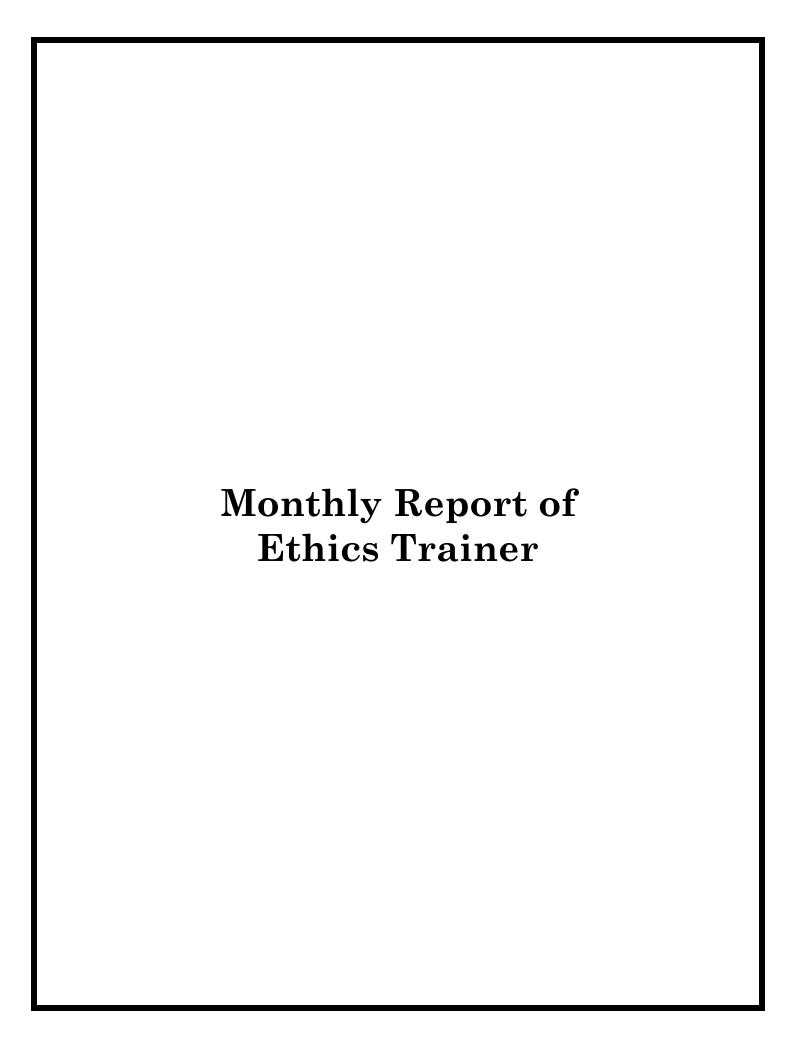
Differences Between OCDM and OIPM

Office of the Independent Police Monitor (OIPM)

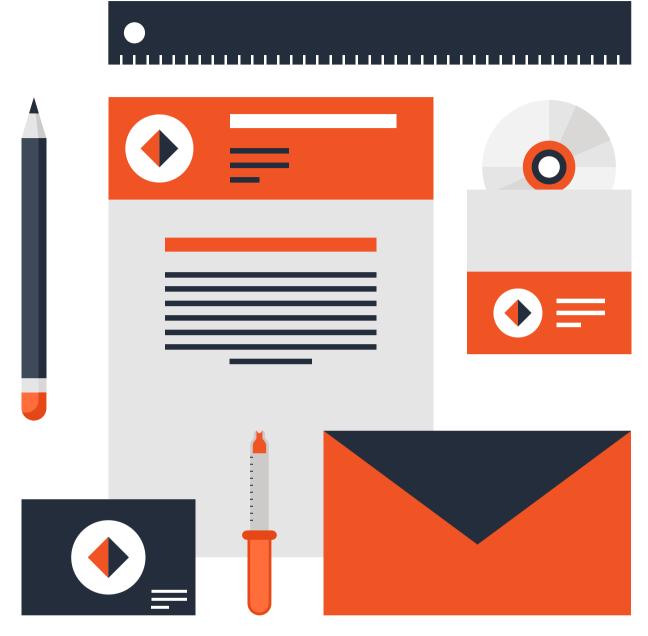
- Created by City Council and receives jurisdiction and responsibilities from Ordinance.
- Everyone in the office is a city employee.
- On the ground and community based work complaint intake site, runs the Community-Police Mediation Program,
- On scene monitoring including Use of Force and disciplinary proceedings.
- Provides recommendations and assessments based on reviews of finalized NOPD investigations and policies.
- Monitors investigations in real time and provides real time recommendations that become exhibits in NOPD investigations.
- Analyzes data and builds tools that will benefit the community and increase transparency.
- · Funded through .16% of the general fund

Office of the Consent Decree Monitor (OCDM)

- Appointed created by the Consent Decree and receives jurisdiction and responsibilities from the Consent Decree.
- Law firm bid on the city contract to monitor the compliance with the Consent Decree. Predominantly monitors from out of state. No one is employed by the city.
- NOPD needs present all policy rewrites and practice changes to OCDM for approval.
- OCDM worked with the Dept. of Justice to finalize all recommendations then presents to Judge Morgan for final sign off.
- OCDM conducted audits to determine NOPD compliance with the changes.
- Only focuses on matters identified in the Consent Decree.
- Monitors are paid through a contract that was entered into with the city as a necessity of the Consent Decree (Section O: Selection and Compensation of the Monitor)







AUGUST 2024 MONTHLY REPORT

TRAINING DIVISION
NEW ORLEANS ETHICS REVIEW BOARD



2024 ETHICS EDUCATION & SEXUAL HARASSMENT PREVENTION TRAINING

The annual deadline for completion of 2024 Ethics Education and Sexual Harassment Prevention for City of New Orleans employees and the members of the Ethics Review Board

is

Friday, December 13, 2024.

The programs may be completed online utilizing the links below:

2024 Louisiana State Ethics Education: https://laethics.net/EthicsTraining

2024 City of New Orleans Sexual Harassment Prevention Training: https://nola.gov/sexual-harassment-training/employee/

Please submit certificates/proof of completion to ERB Training Coordinator by Friday, December 13, 2024







ONGOING PROJECTS

WEBSITE RENOVATION

The Web Development Team with the Office of Information
Technology and Innovation department of the
City of New Orleans is nearing completion of the redesigning of
the Ethics Review Board's website.

The site is expected to be up and running within the next two weeks. The project has been an exciting one for the Training Division and it will be rewarding to see the finish line.

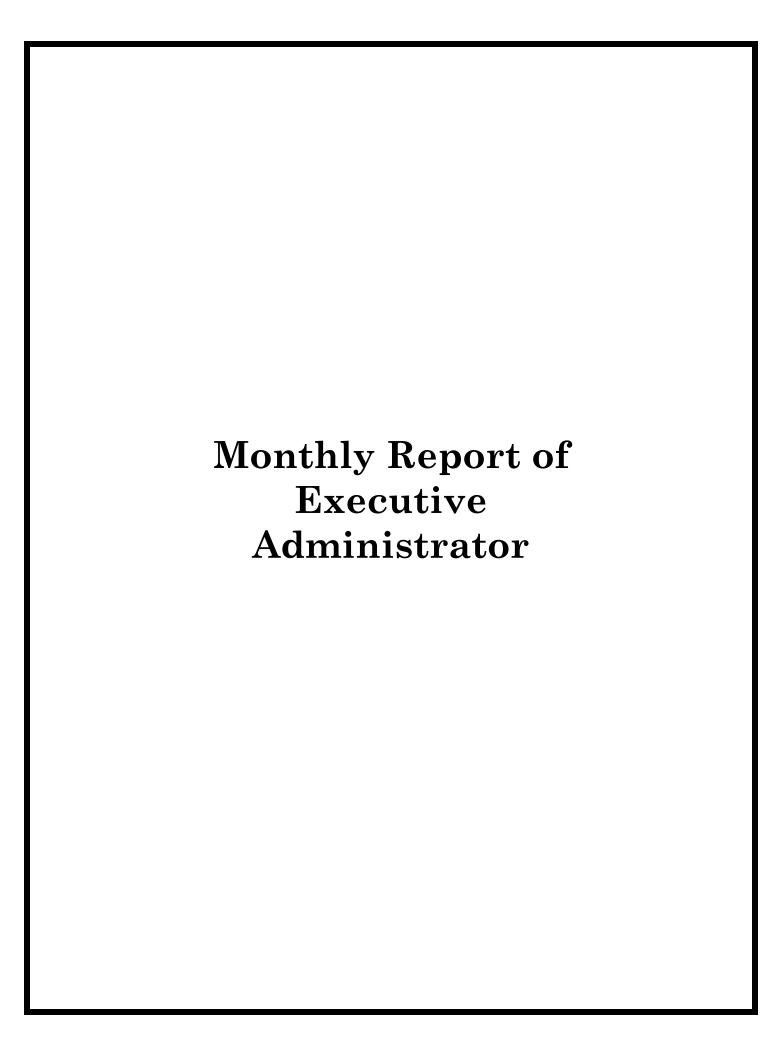
All parties who will have access to the new site will have full training on use by the Office of Information Technology and Innovation.

In line with the proposed solution, the Training division has created a YouTube channel for the Ethics Review Board! This space will house all of the video training material that will be available to city employees and the general public and will be linked for access through the new ERB website.

The ERB YouTube page already has five lessons available!

The New Orleans Ethics Review Board YouTube page may be accessed via the link below:

https://www.youtube.com/@neworleansethicsreviewboard



MEMORANDUM

To: Ethics Review Board

City of New Orleans

From: Dane S. Ciolino

Executive Administrator and General

Counsel

Date: September 6, 2024

Re: Monthly Report for August 2024



I. Complaints

The ERB received no new complaints since the last board meeting. One complaint remains pending (2024-02).

II. APPOINTMENTS TO ERB

The Dillard ERB position remains unfilled.

III. APPOINTMENTS TO QUALITY ASSURANCE REVIEW ADVISORY COMMITTEES

No action has been taken by the mayor's office or the council to fill four vacancies on the QARACs for the OIPM and the OIG.