



CITY OF NEW ORLEANS ETHICS REVIEW BOARD

525 St. Charles Avenue New Orleans, LA 70130-3409

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<https://www.nolaerb.gov/>

BOARD MEETING

Monday, April 12, 2021

3:30 P.M.

The board will conduct this meeting via Zoom Video Conference and Telephone Conference

Video Conference Link: <https://loyno.zoom.us/j/5049753263>

Telephone Conference Dial-In Number: 312-626-6799; ID No. 504 975 3263

Certification of Necessity: The board hereby certifies that it is unable to satisfy live-meeting quorum requirements due to the COVID-19 declaration of emergency. See [State of Louisiana, Executive Department Proclamation No. JBE 2020-30 § 4](#) (Mar. 16, 2020) (permitting video conference meetings due to gubernatorial declaration of state of emergency); [State of Louisiana, Executive Department Proclamation No. 111 JBE 2020 § 1](#) (August 26, 2020) (providing that “statewide public health emergency is declared to continue to exist”).

AGENDA

1. Ratification of certification of necessity for videoconference/teleconference meeting (Chair).
2. Approval of minutes of previous board meeting (Chair).
3. Report on meeting with Councilmember Giarrusso (Chair).
4. Appointment of members of QARAC for OIG and OIPM (Chair).
5. Discussion of monthly report from the Office of Inspector General (Chair).
6. Discussion of monthly report from the Office of Independent Police Monitor (Chair).
7. Discussion of BGR recommendations (Chair).
8. Vote on “open meetings” process for discussions regarding appointment of new Inspector General (Chair).
9. Discussion and vote on of early warning surveys of staff at OIPM and OIG (Doucette, Sanders, Brooks).
10. Ethics awards (Callia, Jefferson).
11. Discussion of board officer selection process (Chair).
12. Report of Executive Administrator and General Counsel (Chair).

- a. Report on status of RFP for executive search firm for new Inspector General.
- b. Report on status of hiring of ethics trainer.
- c. Report on ERB peer review.

13. Adjournment (Chair).

**Draft Minutes of
Previous Board
Meeting**

DRAFT



Ethics Review Board for the City of New Orleans

Board Meeting of March 8, 2020 at 3:30 P.M.

Conducted via Zoom Teleconference Due to COVID-19 Emergency

Minutes

1. *Call to Order.*
 - 1.1. Board members present:
 - 1.1.1. Wanda A. Brooks.
 - 1.1.2. Elizabeth Livingston de Calderon.
 - 1.1.3. Michael A. Cowan (Chair).
 - 1.1.4. Holly Callia.
 - 1.1.5. Monique G. Doucette.
 - 1.1.6. Tyrone G. Jefferson, Jr.
 - 1.1.7. Torin T. Sanders.
 - 1.2. Board members absent: None.
 - 1.3. Staff member present: Dane S. Ciolino, Executive Administrator and General Counsel.
 - 1.4. A 3:34 p.m., the Chair declared that a quorum of the board was present and commenced the meeting via Zoom videoconference and teleconference.
 - 1.5. The agenda for the meeting is attached.
2. *Ratification of Prior Written Certification of Emergency Need for Video Conference Meeting.* Pursuant to [State of Louisiana Executive Department Proclamation No. JBE 2020-30 Section 4 \(March 16, 2020\)](#) and subsequent orders and legislation addressing the

COVID-19 state of emergency, the ERB unanimously agreed to conduct this meeting by video conference and audio conference after certifying that the ERB would not otherwise have been able to operate due to quorum requirements due to the ongoing COVID-19 emergency.

3. *Approval of the Minutes.* The Board unanimously approved the minutes of the February 8, 2020, Board meeting.
4. *Report on Peer Review of the OIPM*
 - 4.1. A motion was made and seconded to add this item to the agenda and to take it out of order. The Board unanimously approved the motion.
 - 4.2. Susan Hutson, Russell Bloom and Kim Neal of NACOLE appeared before the Board.
 - 4.3. They expect to have a report by June 14, 2021.
 - 4.4. Their methodology will include a sampling of work product of the OIPM, and interviews with key personnel in the office and within city government.
 - 4.5. Ms. Callia asked whether the report would include recommendations. Ms. Neal responded that it would. Ms. Neal also noted that NACOLE has laid out guidelines and principles of oversight which would be considered in the peer review.
 - 4.6. Mr. Cowan asked whether this was NACOLE's first peer review. Ms. Hutson responded that it was. NACOLE has done assessments, but not peer reviews.
 - 4.7. Mr. Cowan asked for an overview of NACOLE and its history. Mr. Bloom responded.
 - 4.8. Mr. Cowan noted that he was "uneasy" about NACOLE performing the peer review when Ms. Hutson was its current president. Mr. Bloom responded with a detailed explanation as to how NACOLE selected him and Ms. Neal to serve as peer reviewers and that they will be independent and objective.
5. *Overview of Monthly Reports.* Mr. Ciolino provided the board with an overview of the history and purposes of the monthly reports from the OIG and OIPM.
6. *Report of the Office of Inspector General.*
 - 6.1. The Office of the Inspector General was represented by Interim IG Ed Michel. Other OIG staff members were also in attendance, including Larry Douglass.
 - 6.2. Mr. Michel discussed the monthly report. *See Attached Monthly Report.*

- 6.3. Mr. Michel discussed his office's investigation into abuses with homestead exemptions to property taxes.
- 6.4. Mr. Michel reported that he recently met with the City Council regarding the risk assessment process.
- 6.5. Mr. Michel reported that oral argument would soon take place regarding whether his office has jurisdiction over investigations into the New Orleans Communications District.
- 6.6. Mr. Michel reported on his office's traffic camera investigation and news reports about overcharges and overpayments.
- 7. *Report of the Office of the Independent Police Monitor.*
 - 7.1. IPM Susan Hutson appeared for the OIPM.
 - 7.2. Ms. Hutson discussed her monthly report. *See Attached Monthly Report.*
 - 7.3. Ms. Hutson reported that "things have slowed down a bit" in her office.
 - 7.4. Ms. Hutson noted that there is a new database to track complaints. Her office is trying to put more and more data on the public-facing dashboard.
 - 7.5. Ms. Hutson reported on her attendance at a recent officer-involved shooting. She noted that much has changed since her office first started attending such events. She noted that PIB is doing a very good job with controlling the scene, etc.
- 8. *Discussion of Annual Evaluations of OIG and OIPM*
 - 8.1. Mr. Cowan noted that the Board needs to have in place oversight procedures to identify potential problems more quickly in the OIG and OIPM. He reported better procedures would have "caught the problems" related to the attendance and engagement of the former inspector general.
 - 8.2. Ms. Calderon cautioned that the Board should not overstep its authority and micromanage the offices.
 - 8.3. Mr. Cowan clarified that the Board needs some sort of "early warning" system—not to interfere with day-to-day operations. This would involve employee surveys and feedback—not a full-blown audit or evaluation.
 - 8.4. The OIG and OIPM responded that they support the idea in principle, but cautioned against a procedure that would be too formal and time consuming.
 - 8.5. Mr. Cowan said the Board EA/GC would prepare a draft employee survey for consideration at a future meeting. Mr. Jefferson noted that this survey should address basic performance and attendance issues.

- 8.6. Ms. Calderon noted the need for balance and to avoid burrowing into these offices.
- 8.7. Mr Cowan noted that an additional possibility would be to expand the scope of triennial peer reviews.
- 9. *Ethics Awards.*
 - 9.1. Ms. Callia and Mr. Jefferson briefly discussed ethics awards. Both noted that the award ceremony should be “in person.”
 - 9.2. The Board should consider scheduling a ceremony in early 2022. This will also give the new trainer an opportunity to acclimate to job.
- 10. *Report of Executive Administrator and General Counsel.*
 - 10.1. Mr. Ciolino reported that no new complaints had been received.
 - 10.2. Mr. Ciolino discussed the Board’s upcoming deadlines and events.
 - 10.3. Mr. Ciolino reported on the hiring process for replacing the Inspector General. The matter is in the contracting stage.
 - 10.4. Mr. Ciolino reported on the process to hire a full-time ethics trainer. The Civil Service Department has approved a classified position and the city personnel department is now accepting applications and screening, and qualifying applicants. Mr. Ciolino should be ready to hire someone in the next 4-6 weeks.
- 11. *Executive Session.*
 - 11.1. The board went into executive session after a motion to do so was made, seconded, and approved by a unanimous vote of the board. The purpose of the executive session was to discuss investigative proceedings regarding allegations of misconduct pursuant to La. Rev. Stat. § 42:17(A)(4).
 - 11.2. After meeting in executive session, the board went back into general session and publicly voted to request additional information from the respondent in ERB No. 2021-01.
- 12. *Adjournment.*
 - 12.1. A motion was made to adjourn the board meeting. The motion was seconded.
 - 12.2. The Board unanimously voted to adjourn.
 - 12.3. The meeting was adjourned at 5:34 p.m.

* END *

Monthly Report of OIG

Report to the Ethics Review Board
March 2021

Administration

The OIG hired and welcomed Ms. Ana Reyna, new Office Manager, effective March 8, 2021. Ms. Reyna has quickly acclimated herself into her role and has already been engaged to be a productive member of the OIG operations.

We recently released the 2020 Annual Report dated March 31, 2021 in compliance with the provisions outlined in the City Ordinance for the responsibilities for the OIG. This report provides details regarding the audits, inspections, evaluations, and investigative activities performed by the OIG for the 2020 calendar year.

Audit & Review

The Audit & Review division has the following audits underway: BRASS Purchasing, Orleans Parish Communications District, and the Department of Public Works and Sewerage & Water Board coordination. We also initiated a follow-up project for the Sewerage & Water Board's Internal Audit Performance Audit report originally issued August 2019.

Please see the attached project status spreadsheet for details.

Inspections & Evaluations

The I&E group also has the following two evaluations underway in the fieldwork phase: Firefighter's Pension Fund and the Job Ordering Contracts.

Please see the attached project status spreadsheet for details.

Investigations

The Investigations Division received ten (10) complaints in March 2021. Nine (9) concerned matters outside of the OIG's purview.

OIG Investigations Division activities and cases:

- Criminal Investigations:

One former Sewerage and Water Board employee is awaiting trial for theft of brass and three arrest warrants remain outstanding. The District Attorney recently dismissed the cases against two other former Sewerage and Water Board employee who had been arrested for theft of brass.

- Administrative Investigations:

The New Orleans City Code and Ordinance recognizes the authority of OIG Investigators to carry firearms while in the performance of their official duties. On March 16, 2021, the OIG requested NOPD Superintendent of Police, Shaun D. Ferguson to deputize OIG Investigators, commensurate with the Ordinance.

Information Security Division

Recurring Monthly tasks

Daily backup monitored. All backups and e-mail functionality are working effectively.

Software updates

Windows Exchange Server Emergency Security Patches applied to e-mail servers.
All Window Server and Firmware updates applied to all servers and network hardware.
Firmware updates applied to network hardware.

Technical Support provided, hardware related

New Employee on-boarding, equipment delivered, software training provided, and account access was confirmed.

Technical Support provided, non-hardware related

43 service desk tickets resolved.
Assisted with public records requests.
All OIG assets have been tagged with an OIG property tag.
All OIG users have the appropriate access to BRASS.
CNO e-mail has been configured in the Outlook app on all OIG staff phones.
Coordinated MS Teams meetings for staff.

Assisted First Assistant Inspector General for Audit and Evaluations with editing and compiling the 2020 Annual Report.

Out processing of Departing Staff returned technology resources.

Assisted CNO ADP manager with working out issues for the new Office Manager ADP access.

Communications

Coordinated PC Vendor support for a warranty repair to a broken computer.

Coordinated Staff pictures to get new CNO Employee badges for all OIG staff.

Communicated with the city to get CNO Employee Badges created for all OIG staff.

Created support requests via the COX communications to resolve internet access issues.

Communicated with software and hardware vendors to schedule upgrades and implement new services.

Working with vendors to acquire new Staff Credentials.

Communicated with Domain Name hosting vendor to renew domain name.

Communicated with vendors searching for a new Internet Service Provider.

Provided input and constructive feedback to Deputy Inspector General of Investigations in completing my Performance Evaluation requirements.

Purchasing

Assisted Audit with purchase renewals for support and licensing expirations.

Coordinated work with cell phone vendor to streamline and consolidate billings.

Training

Completed CEUs - Security+ certification renewed.

Status Report for OIG Projects - Audit and Evaluations Division

Report Date: Wednesday, March 31, 2021

Project Number	Project Name	Project Phase *						Expected Release Timeline for Report**		
Audit/Review		Planning	Fieldwork	Draft Report	Supervisory Review	Legal Review	IG Review	30-45 Days	60 Days	90 Days
AD-19-0002	DPW/SWB Coordination		X							
AD-20-0001	BRASS Purchasing		X							
AD-20-0002	Orleans Parish Comm District (OPCD)+	X								
AD-21-0001	SWB Internal Audit Follow Up	X								

+ The Current OPCD audit confirming jurisdictional authority was heard and adjudicated by the Civil District Court on September 29th. We are scheduled for the appellate hearing with the 4th Circuit Court for Wednesday, May 5, 2021 to confirm with ruling initially determined by the Civil District Court.

Project Number	Project Name	Project Phase *						Expected Release Timeline for Report**		
Inspections/Evaluations		Planning	Fieldwork	Draft Report	Supervisory Review	Legal Review	IG Review	30-45 Days	60 Days	90 Days
IE-19-0001	Firefighter's Pension Governance		X							
IE-20-0001	Job Ordering Contracts		X							

Legend	Description
Planning	Background Research, Data Gathering , Initial Interviews, and/or Controls Assessment
Fieldwork	Data and Statistical Analyses, Interviews, Testing of Procedures, Onsite Obsevation and/or Physical Inspections
Draft Report	Data/Statistical Reviews, Documentaries of Fieldwork Results, Initial Report Writing, Revisions and Internal QAR prior to supervisory review
Supervisory Review	Review by both Division Director and First Assistant Inspector General to ensure sufficiency and appropriateness of evidence, fieldwork procedures, proper conclusions, content, presentation and readability
Legal Review	Report Review by In-house General Counsel and/or Contracted Counsel Services for appropriate and proper legal citations and/or interpretations
IG Review	Report Review by Inspector General, based on corrections and recommended changes resulting from the Legal Review

* Project phase determination is based on the objective(s), scope, and methodolgy for each audit/evaluation project, and is not determined by a standard set of hours and/or phase deadline. This phase will be decided based on the nature of work to be performed, and at the discretion of OIG management.

** Expected Release timeline for the report may be determined based on the start of the legal review process, and may be later reevaluated based on both the legal and timing of the IG reviews, and the 30-day timeline of the proposed final report to the client and the subsequent receipt of management responses.



January 1, 2020 – December 31, 2020

OIG Expenditures and Fund Balance

Funding:	\$3,992,339
Expenditures:	
Personnel Expenditures	(\$2,391,301)
Total Actual Operating Expenditures	(\$415,478)
Total Encumbered Operating Expenditures	<u>(\$70,089)</u>
Total Expenditures	<u>\$2,876,868</u>
Fund Balance	\$1,115,471



2020 OIG Expenditures

Operating Expenditures	PAID Amount	Actual Expenditure
Copier Expenses	\$6,000	\$6,000
Drug Tests – New Hires	\$105	\$0
IT – Audit Software	\$12,467	\$12,467
IT - Communications	\$65,558	\$50,099
IT – Data Security	\$56,141	\$28,498
IT - Equipment	\$13,615	\$11,716
IT – Forensic Related	\$17,900	\$17,900
IT – Research Software	\$21,272	\$12,735
IT – Investigative Software	\$11,514	\$8,381
IT – Software	\$6,898	\$1,989
IT - Staffing	\$8,000	\$0
Legal Services	\$5,292	\$5,292
Miscellaneous	\$8,939	\$2,100
Office Supplies	\$645	0
Rent	\$414,278	\$256,790
Recruiting Services	\$14,000	\$0
Travel-Related	\$512	\$1,511
Total Paid Operating Expenditures	\$663,136	\$415,478

ENCUMBERED Operating Expenditures	Amount
IT - Equipment	\$42,112
Credit Card Expenditures	\$27,977
Total Encumbered Operating Expenditures	\$70,089



2021 OIG Fund Balance & Expenditures

Funding:	\$3,484,529
Expenditures:	Amount
Personnel	\$2,506,214
Operating	\$507,287
Total Expenditures	\$3,013,501
Fund Balance	\$471,028

Operating Expenditure Description	Encumbered Amount	Paid Amount
IT – Audit Software	\$4,400	\$4,400
IT - Communications	\$23,000	\$3,599
IT – Infrastructure	\$7,490	\$7,490
IT – Investigative Software	\$5,511	\$5,511
IT – Research Software	\$13,300	\$3,193
IT - Staffing	\$7,600	\$0
Legal Services	\$350,000	\$0
Rent - Misc	\$5,800	\$0
Travel-Related	\$1,100	\$0
Total	\$418,201	\$24,193



Monthly Report of Ethics Trainer

THE OFFICE OF THE INDEPENDENT POLICE MONITOR



MONTHLY REPORT

MARCH 2021

Community Letter

Dear New Orleans Community,

This month marks a year since our office and the City of New Orleans, started responding to the Covid19 pandemic. This month inspires me to reflect on the obstacles, lessons learned, and the strength demonstrated by this city and the people in it.

Over this last year, we have been challenged. We lost friends, family, and neighbors to Covid19. We mourn the loss of those important figures in our community. Jobs have been lost, put on hold, or moved to remote work, school was taught online, and the way we connect as a city has changed. We have also faced new challenges in the way the NOPD polices during the pandemic and have seen national and local responses to incidents of police violence. This year has been full of obstacles but we, in the Office of the Independent Police Monitor, want to acknowledge the powerful and effective way the community overcame each challenge. While we worked remotely over this year, our community filed complaints and commendations with our office over zoom, the internet, and phone calls. The community has engaged with us on policing issues over online forums, social media, email, and phone. When in person, we have seen everyone in masks and being respectful of the health concerns that exist. I thank our community for working with us over this difficult year and demonstrating its resiliency – an inspiring ability to overcome that is truly New Orleanian. We hope to be in a different place next March, but whatever the next year takes us, we know we will get there together.

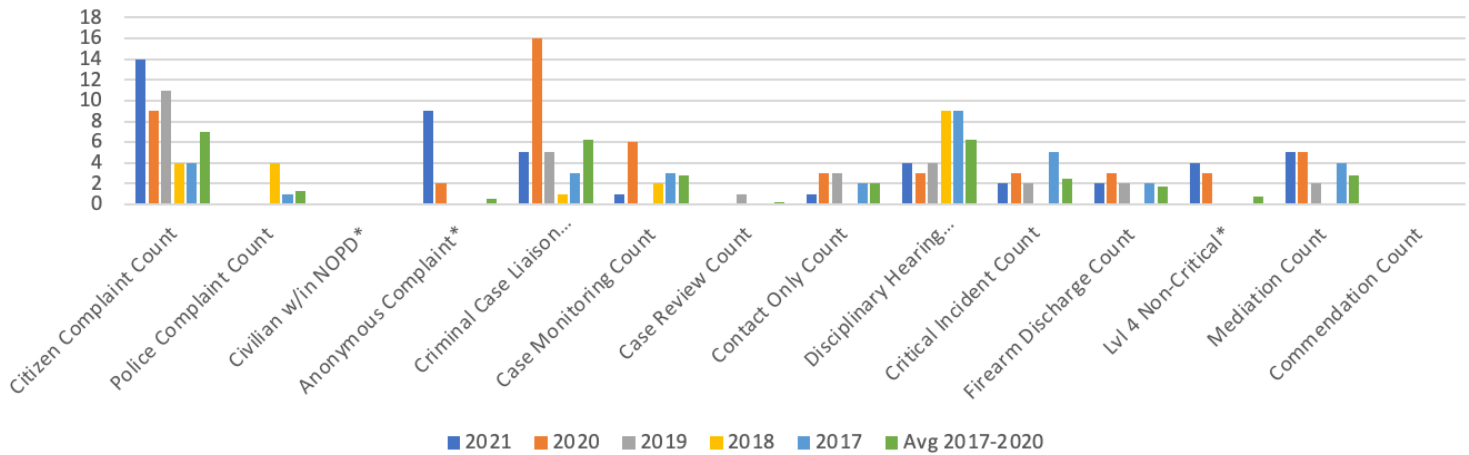
This last month, the City of Atlanta experienced a horrific mass shooting targeting Asian and Asian American individuals resulting in the death of eight people. This incident is just one of many that have occurred over the last year where Asian individuals are targeted and attacked. OIPM extends its deepest sympathy to the families of the victims in these incidents and stands in solidarity with the community in stating there is no place for discriminatory hate here in the south or in New Orleans. All people are to be safe and treated with respect in our community. If there is violence or attacks on our Asian community in New Orleans, our expectation is that the police respond to these concerns respectfully and effectively. Please reach out to our office and share any feedback you may have about how the NOPD is handling responses to incidents where Asian individuals are targeted. In the coming months, we are going to continue to support our Asian community by conducting outreach to ensure everyone feels comfortable coming forward with feedback regarding police interactions and advice on how law enforcement can better serve our Asian community so all are safe from violence and free of discrimination. We welcome partnerships and opportunities to collaborate with organizations and individuals doing this work, so please reach out.

As schools transition back to in-person instruction and we prepare for summer, we want to be conscious of policing practice and policy around our children. Children may again face truancy summons and the city may again consider a curfew during summer to address perceived crime committed by children. As these practices and policies are implemented, please reach out to our office to provide feedback on how the NOPD communicates and interacts with children and their families. Your feedback will ensure that police are held accountable, and that positive policing work is rewarded and replicated.

Sincerely,
Susan Hutson

Year to Date Overview

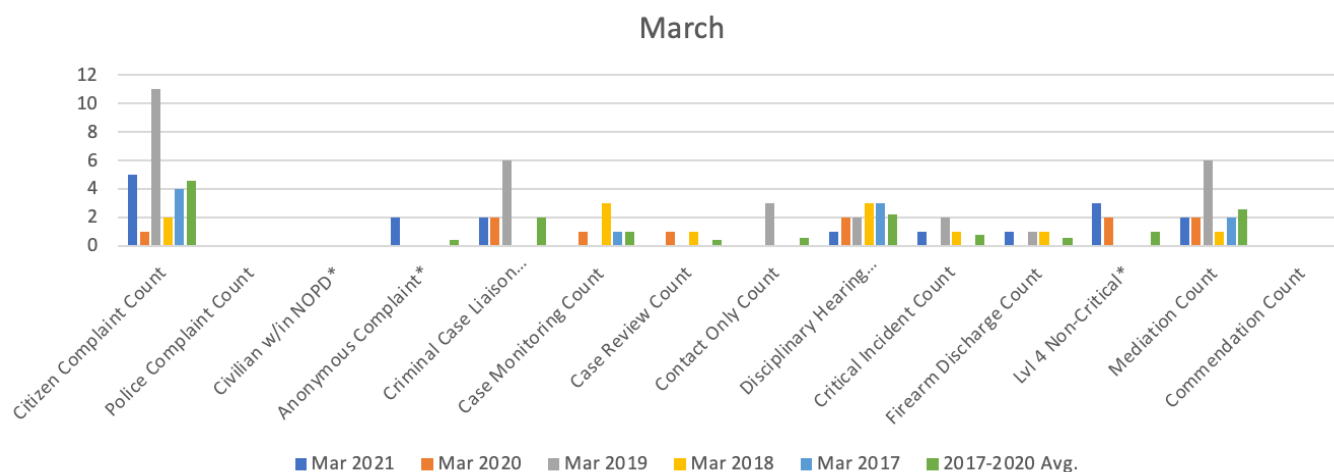
YTD



	2021	2020	2019	2018	2017	Avg 2017-2020
Citizen Complaint Count	14	9	11	4	4	7.00
Police Complaint Count	0	0	0	4	1	1.25
Civilian w/in NOPD*	0	0	0	0	0	0
Anonymous Complaint*	9	2	-	-	-	0.5
Criminal Case Liaison Count	5	16	5	1	3	6.25
Case Monitoring Count	1	6	0	2	3	2.75
Case Review Count	0	0	1	0	0	0.25
Contact Only Count	1	3	3	0	2	2.00
Disciplinary Hearing Count	4	3	4	9	9	6.25
Critical Incident Count	2	3	2	0	5	2.50
Firearm Discharge Count	2	3	2	0	2	1.75
Lvl 4 Non-Critical*	4	3	-	-	-	0.75
Mediation Count	5	5	2	0	4	2.75
Commendation Count	0	0	0	0	0	0.00
Grand Total	47	53	30	20	33	34.00

*indicates a new category

March Overview



	Mar 2021	Mar 2020	Mar 2019	Mar 2018	Mar 2017	2017-2020 Avg.
Citizen Complaint Count	5	1	11	2	4	4.60
Police Complaint Count	0	0	0	0	0	0.00
Civilian w/in NOPD*	0	0	0	0	0	0.00
Anonymous Complaint*	2	0	0	0	0	0.40
Criminal Case Liaison Count	2	2	6	0	0	2.00
Case Monitoring Count	0	1	0	3	1	1.00
Case Review Count	0	1	0	1	0	0.40
Contact Only Count	0	0	3	0	0	0.60
Disciplinary Hearing Count	1	2	2	3	3	2.20
Critical Incident Count	1	0	2	1	0	0.80
Firearm Discharge Count	1	0	1	1	0	0.60
Lvl 4 Non-Critical*	3	2	0	0	0	1.00
Mediation Count	2	2	6	1	2	2.60
Commendation Count	0	0	0	0	0	0.00
Grand Total	17	11	31	12	10	16.20

*indicates a new category

March Overview

Anonymous Complaint	
AC2021-0024	The complaint raises concerns surrounding an NOPD gathering where several members of NOPD including various rank are seen without masks. In addition, two officers were accused of leaving a detail early to attend the gathering and still charging for the entire detail. Lastly, a high ranking member of NOPD is accused of covering up an accident for another officer.
AC2021-0027	The complaint alleges that they witnessed an officer drive his police-issued motorcycle onto a pedestrian sidewalk.
Anonymous Complaint Count: 2	

Criminal Liaison	
CL2021-0004	Legal counsel for a local business owner contacted OIPM about the lack of timely and appropriate responses to calls for service.
CL2021-0005	A civilian contacted OIPM for victim/witness assistance from NOPD.
Criminal Liaison Count: 2	

Citizen Complaints	
CC2021-0021	Complainant alleges that an NOPD police officer treated their client disrespectfully due to their client's skin color and gender.
CC2021-0026	Complainant is concerned about her safety regarding assaults that have been allegedly unaddressed by NOPD.
CC2021-0028	The complainant stated that he was almost hit by a cab and later assaulted by the same cab driver and NOPD failed to take necessary and appropriate action.
CC2021-0029	The complainant alleges that an NOPD officer was unprofessional, antagonistic, rude, and dismissive towards her during a call for service.
CC2021-0030	Complainant alleges that the NOPD mishandled and detained a teenage autistic boy and his mother during a call for service.
Citizen Complaints Count: 5	

March Overview

Level 4 Non-Critical Use of Force	
UF2021-0001	Officers were investigating a hit-and-run when they located the suspected vehicle. As officers approached the vehicle, the individual pushed the officers and attempted the flee. The officers then disengaged before they deployed tasers & subsequently apprehended the individual. The individual experienced a fractured arm and facial lacerations.
UF2021-0002	Officer responded to a perimeter of subjects who bailed from a stolen vehicle during a police chase. Officer conducted a search where the subject was hiding in the rear yard of an abandoned resident with tall weeds. The canine located the subject and bit him in his right ankle. Subject was treated on scene. The other subject was found without incident.
UF2021-0003	NOPD responded to a call of a barricaded individual who was experiencing a mental health crisis and was armed with a knife. Officers attempted to have the subject disarm himself and exit the room. The individual refused instructions and the command was given to taser the individual. The individual was struck in the head with a shield during the attempt to apprehend and disarm.
Level 4 Non-Critical Use of Force: 3	

Mediation
Mediation cases are confidential.
Mediations Held: 2

Disciplinary Hearings	
DH2021-0005	Two supervisors were accused of creating an unauthorized intelligence unit and failing to comply with departmental policies regarding Body Worn Cameras (BWC). Two additional officers were accused of failing wear the proper uniform, failing to wear body armor, and failing to provide known information to dispatch.
Disciplinary Hearings Count: 1	

March Overview

Firearm Discharge	
FD2021-0002	Same as CI2021-0002
Firearm Discharge Count: 1	

Critical Incident	
CI2021-0002	While on proactive patrol, officers elected to conduct a traffic stop on a parked vehicle. The officer instructed the passenger of the vehicle during the investigation. Once the individual exited the vehicle he attempted to flee from the officer. The officer struck the individual in the head with his firearm and the officer's weapon discharged, striking the suspect in the right leg.
Critical Incident Count: 1	

Complaints and Discipline

The OIPM serves as an alternative site for civilians and police officers alike to file complaints of misconduct against the NOPD. These complaints and allegations are compiled into referrals by the OIPM and provided to the Public Integrity Bureau (PIB) for them to investigate. The OIPM monitors and reviews the classification and investigation conducted by PIB. If the complaint continues into a disciplinary proceeding, the OIPM will continue to monitor and review the disciplinary process. OIPM monitors and reviews disciplinary proceedings conducted by NOPD to ensure accountability and fairness. The OIPM reviews the disciplinary investigation and attends the subsequent disciplinary hearings where the OIPM will provide systemic and individualized findings and recommendations based on NOPD's investigation. The OIPM conducts a thorough review of the proceedings, findings, and recommendations that is available for review by both the NOPD and the New Orleans community.

5

**CITIZEN
COMPLAINTS**

1

**DISCIPLINARY
PROCEEDINGS**

0

**POLICE INITIATED
COMPLAINTS**

2

**ANONYMOUS
COMPLAINTS**



Community-Police Mediation

Mediation is an alternative to the traditional process of resolving complaints of police officer misconduct. Mediation is a process facilitated by two professionally-trained community mediators to create mutual understanding and allow the civilian and officer to be fully heard and understood in a non-judgmental way.

2

**MEDIATIONS
REFERRED**

I liked the chance to talk
and that the mediators
were good listeners. The
process turned out good.”
– Officer Participant



2

**MEDIATIONS
HELD**

“ This was a good opportunity to
express my concerns of how things
were handled with the officer. I learned
not to categorize the entire department
because of one officer’s mistake. The
officer learned to take time to listen
before acting. This program should
continue. Please don’t stop!”
–Civilian Participant

0

**MEDIATIONS
PENDING**

Use of Force

The OIPM is required by City Code 2-1121 to monitor the quality and timeliness of NOPD's investigations into use of force and in-custody deaths. If an incident occurs, the OIPM is notified and a member of the incident and will report immediately to the scene. The OIPM will stay engaged from the occurrence of the incident, through investigation, and Use of Force Review Board hearings.

1

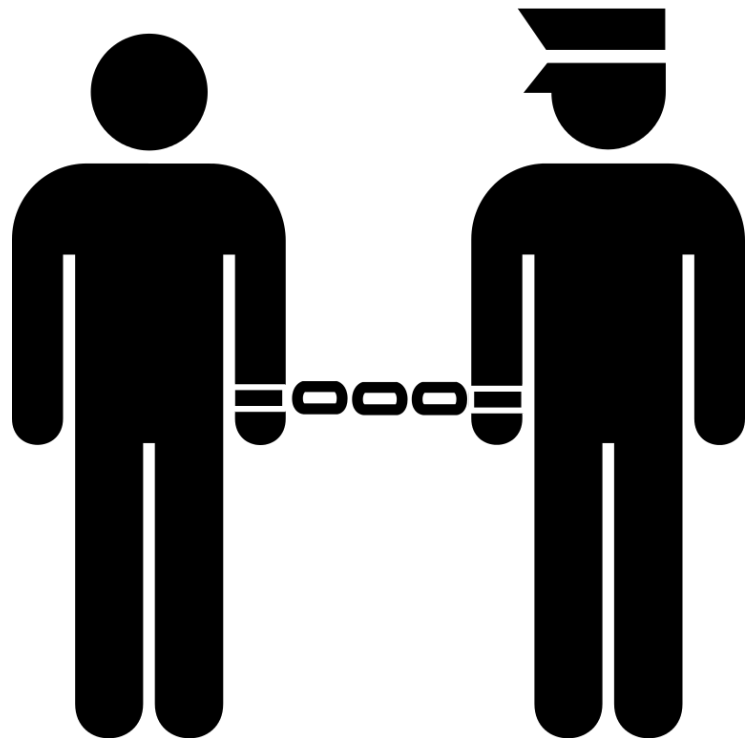
**CRITICAL
INCIDENT**

1

**FIREARM
DISCHARGE**

3

**LEVEL 4
NON-CRITICAL
INCIDENT**



Budget

2021 Total OIPM Budget	\$1,013,681.00
Amounts Spent to Date:	(\$294,911.00)
Projected Amounts to be Spent the Rest of the Year:	(\$849,333.34)
Projected Unexpended Funds	\$164,347.66

OIPM Budget Description	Amount
Personnel	\$688,744.00
Operating	\$324,937.00
2021 Total OIPM Budget	\$1,013,681.00